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(CA) Privacy Notice

This statement describes how we will process the personal data that you provide to us within the scope of your participation in this research on the career trajectories of Uber drivers and Uber Eats couriers. By participating in the research, you confirm that you agree with the statement as presented here.

Who is responsible for the processing of your data?

OECD (the Organisation for Economic Co-operation and Development) is the research sponsor and made an agreement with Uber for Ipsos to access Uber drivers' and Uber Eats couriers' contact details, earnings, and activities for this research which aims to understand the careers of platform workers (e.g. Uber drivers and Uber Eats couriers) and shape policies that support platform workers.

Ipsos NV is an independent survey organisation based in Belgium, and is part of the Ipsos worldwide group of companies. Ipsos strictly adheres to the ICC/ESOMAR International Code on Market, Opinion and Social Research and Data Analytics. For more information visit: www.ipsos.com.

What is the aim of the study?

The processing of data is necessary for the purpose of a survey, commissioned by the OECD, with the aim of understanding the career trajectories and aspirations of platform workers like Uber drivers and Uber Eats delivery drivers.

This research will be conducted over a longer period, inviting you to participate in multiple surveys. Up to two surveys are planned per year. Even if you have stopped working as a platform worker, the OECD is still very much interested to understand your employment situation, aspirations and challenges.

Is participation in the survey voluntary?

Participation in this survey is voluntary. There will be no negative consequences whatsoever for you if you choose not to participate in the study. Nevertheless, we would be very grateful if you could contribute to the success of this important research.

Your data will be processed on the basis of the freely informed consent given by you. If you participate, you will still be able to revoke your consent at any time by writing to DPOPlatformWorkers@ipsos-online.com.

How did we source your personal information?

Ipsos received from Uber:

- First and last name
- Your contact details (email address and telephone number);
- Demographic data (year of birth; gender, if known);
- Along with information about your Uber earnings and activities (services provided, usual dates and times of service (i.e. whether you work weekends/weekdays and during the night/day), tenure with Uber, hours logged on, hours on trips, distance covered, number of trips/deliveries, average rating, city of activity, language used within the Uber app).

What type of data will be collected?

The research is of active Uber drivers and Uber Eats couriers across six countries (France, United States, South Africa, the Netherlands, Canada and the United Kingdom) among people who were Uber drivers or Uber Eats couriers in the month preceding the first survey of the research.

The data that will be processed in the context of the research are:

- The answers you give during each survey. This information will be strictly separated from your contact details.
 - The survey includes questions on your work activities and earnings, your aspirations and opinions, and your household.
 - The survey includes some optional questions related to health, nationality, ethnicity and union membership that could be considered sensitive and which you do not need to answer.
- Information about your Uber-related earnings and work activities, provided by Uber, as described above.

If you contact Ipsos for any reason regarding this research, Ipsos will also use any contact information you may provide to respond to your request.

Basis for processing your personal data:

The parties involved in running this research require a legal basis to process your personal data. The legal basis for processing is your free informed consent, given at the start of the survey, to take part in this survey. If you wish to withdraw your consent at any time, please see the section below covering 'What are your rights regarding the collected data?'.

Handling and deletion of data:

Your responses will be used solely for this research purpose, and will be stored separately from your personal information, such as phone number and email address. Your participation, together with your individual responses to the survey will be kept strictly confidential. The results of the survey will be shared in anonymised format with OECD and you will NOT be identifiable in any published results. None of the information you provide during this research will be used for marketing, nor will we sell or pass on your information to any third party for marketing or advertising purposes.

Access to your information will be limited to only those Ipsos staff involved in this research project, or who need access to support the systems used for this research, such as the online survey and research data analysis systems. This may include staff in:

- Other Ipsos Group companies involved in this research.
- Our sub-contractors who may carry out some of the processing on Ipsos's behalf, and under Ipsos's control; including the service providers who host or provide technical support for our systems.

All are required to abide by the same data privacy legal requirements and security arrangements as ourselves and will be subject to appropriate safeguards.

Ipsos will only retain your data in a way that can identify you for as long as is necessary to support the research project and findings and to allow us to invite you to participate in the multiple surveys, but no longer than 4 (four) years.

Who will receive your data?

Ipsos will combine your answers to the survey with the information about your Uber activities and earnings, then anonymise the combined data and share it with the OECD for analysis. All OECD analysis will be carried out without reference to your contact details, making you unidentifiable to them. The information obtained will be published in aggregate form only. No personal data will be passed on to third parties. None of your surveys' answers will be shared with Uber.

The report on the results of the survey will be published on this website: www.oecd.org/future-of-work/reports-and-data. For more information about the OECD's work on platform work, please contact fowsurvey@oecd.org.

How long will your data and identifiable responses be stored?

Ipsos will only retain your data in a way that can identify you for as long as is necessary to support the research project and findings and to allow us to invite you to participate in the multiple surveys, but no longer than 4 (four) years.

We take very seriously our responsibilities to keep your personal data secure. As such we take every reasonable precaution to ensure your information is protected from loss, theft or misuse. These precautions include appropriate physical security of our offices, controlled access to computer systems, and use of secure, encrypted internet connections when collecting personal data. As required by legal regulations, data back-ups will be made and archived for our electronic systems. These back-ups will be stored securely for a specified period and protected against unauthorised access. After the retention periods expire, the personal data will be deleted in its entirety and the storage media destroyed.

Does this survey use cookies or similar code?

Some on-line surveys collect information through the use of 'cookies'. These are small files stored on your computer. These files are used as sparingly as possible and only for quality control, validation and, more importantly, to prevent us sending you reminders for an on-line survey you have already completed. It is possible for you to delete 'cookies' or to prevent their use by adjusting the browser settings on your computer.

We also automatically capture information about your operating system, display settings and browser type in order to ensure that the survey questionnaire is delivered in a form suited to the software your computer is using. We do not capture any other information from your computer.

What are your rights regarding the collected data?

Regarding your data in our survey, you may exercise the following rights at any time until the deletion of your personal data at the end of the research project (we remind you that this research project data will be stored up to 4 years):

- The right to be informed
- The right of access
- The right to rectification
- The right to erasure (also known as 'the right to be forgotten')
- The right to restriction of processing
- The right to data portability

You have the right to withdraw consent to the processing of your data at any time by writing to DPOPlatformWorkers@ipsos-online.com.

If you have any questions about this research or how your information will be used, please contact the study team by writing to GigPlatformEconomy@ipsos-online.com. If you would like to exercise any of your above rights, have any questions or require further information about the OECD's [Data Protection Rules](#) or Ipsos Privacy Policy or our compliance with data protection laws, please contact the relevant DPOs. They can be contacted at:

- OECD: dpo@oecd.org
- Ipsos: DPOPlatformWorkers@ipsos-online.com

If you have any complaints, we will appreciate if you give us an opportunity to resolve any issue first, by contacting us as set out above. You are, however, always entitled to contact your local regulatory body <https://www.priv.gc.ca/> or the OECD Data Protection Commissioner [dpc@oecd.org].

Thank you for helping us with this survey and your confidence in our work.

(CA) Politique de confidentialité

Cet énoncé décrit la manière dont nous traiterons les données personnelles que vous nous fournissez dans le cadre de votre participation à ce sondage portant sur les déplacements professionnels des chauffeurs Uber et des livreurs Uber Eats. En participant à cette recherche, vous confirmez que vous êtes d'accord avec la déclaration telle que présentée ici.

Qui est responsable du traitement de vos données?

L'OCDE (Organisation de coopération et de développement économiques) est le commanditaire de cette recherche. Ainsi, l'organisation a conclu un accord avec Uber pour qu'Ipsos puisse accéder aux coordonnées, aux revenus et aux activités des chauffeurs Uber et Uber Eats dans le cadre de cette recherche, dont le but est de comprendre les carrières des travailleurs de la plateforme (p. ex. les chauffeurs Uber et les livreurs Uber Eats) et d'élaborer des politiques de soutien à ces derniers.

Basée en Belgique, Ipsos NV est une organisation de sondage indépendante qui fait partie du groupe mondial Ipsos. Ipsos adhère strictement au Code international ICC/ESOMAR des études de marché, études sociales et d'opinion et de l'analytique des données. Pour en savoir plus, visitez le site Web : www.ipsos.com.

Quel est l'objectif de l'étude?

Le traitement des données est nécessaire aux fins d'un sondage, commandé par l'OCDE, dans le but de comprendre les trajectoires de carrière et les aspirations des travailleurs de la plateforme comme les chauffeurs Uber et les livreurs Uber Eats.

Cette recherche sera menée sur une période plus longue, et vous serez invité à participer à plusieurs sondages. Jusqu'à deux sondages sont prévus par année. Même si vous ne travaillez plus pour Uber/Uber Eats, l'OCDE est toujours vivement intéressée par votre situation d'emploi, vos aspirations et vos défis.

La participation au sondage est-elle volontaire?

La participation à ce sondage est volontaire. Le refus de participer à l'étude n'impliquera aucune répercussion négative pour vous. Néanmoins, nous vous serions très reconnaissants si vous pouviez contribuer au succès de cette importante recherche.

Vos données seront traitées sur la base du consentement librement informé que vous avez donné. Si vous participez à l'étude, vous aurez toujours la possibilité de révoquer votre consentement à tout moment en écrivant à DPOPlatformWorkers@ipsos-online.com.

Comment avons-nous obtenu vos renseignements personnels?

Ipsos a reçu d'Uber :

- Votre prénom et votre nom de famille
- Vos coordonnées (adresse courriel et numéro de téléphone);
- Vos données démographiques (année de naissance; sexe, si connu);
- Ainsi que des renseignements sur vos revenus et activités Uber (services fournis, dates et heures de service habituelles (p. ex., travail de fin de semaine ou de semaine et pendant la nuit ou la journée), ancienneté chez Uber, heures de connexion, heures de trajets, distance parcourue, nombre de trajets/livraisons, note moyenne, ville d'activité, langue utilisée dans l'application Uber).

Quel type de données sera collecté?

La recherche porte sur les conducteurs Uber et les livreurs Uber Eats actifs dans six pays (France, États-Unis, Afrique du Sud, Pays-Bas, Canada et Royaume-Uni) et qui travaillaient pour l'entreprise au cours du mois précédant le premier sondage de la recherche.

Les données qui seront traitées dans le cadre de la recherche sont les suivantes :

- Les réponses que vous fournissez lors de chaque sondage. Ces renseignements seront strictement séparés de vos coordonnées.
 - Le sondage comprend des questions sur vos activités professionnelles et vos revenus, vos aspirations et vos opinions, ainsi que sur votre ménage.

- Le sondage comprend des questions facultatives qui pourraient être considérées comme sensibles et auxquelles vous n'êtes pas tenu de répondre. Ces questions se rapportent à la santé, à la nationalité, à l'origine ethnique et à l'appartenance syndicale.
- Des renseignements sur vos activités et vos revenus professionnels liés à Uber et fournis par Uber, comme décrit ci-dessus.

Si vous communiquez avec Ipsos pour une raison quelconque portant sur cette recherche, Ipsos utilisera également les coordonnées que vous seriez amené à fournir afin de répondre à votre demande.

Base du traitement de vos données personnelles :

Les parties impliquées dans l'exécution de cette recherche ont besoin d'une base légale pour traiter vos données personnelles. Le fondement juridique du traitement est votre consentement libre et éclairé, donné au début du sondage dans le but d'y participer. Si, à tout moment, vous souhaitez retirer votre consentement, veuillez consulter la section intitulée « Quels sont vos droits par rapport aux données récoltées? » que vous trouverez ci-dessous.

Traitement et suppression des données :

Vos réponses seront utilisées uniquement aux fins de cette recherche et seront conservées séparément de vos renseignements personnels, comme votre numéro de téléphone et votre adresse courriel. Votre participation à cette étude, ainsi que vos réponses à chacune des questions resteront strictement confidentielles. Les résultats du sondage seront partagés sous forme anonyme avec l'OCDE et vous NE serez PAS identifiable dans les résultats publiés. Aucun des renseignements que vous fournirez au cours de cette recherche ne sera utilisé à des fins de marketing, et vos renseignements ne seront ni vendus, ni transmis à un tiers à des fins de marketing ou de publicité.

L'accès à vos renseignements sera limité uniquement aux employés d'Ipsos participant à ce projet de recherche, ou aux employés qui ont besoin d'un accès pour soutenir les systèmes utilisés pour cette recherche, comme les sondages en ligne et les systèmes d'analyse des données de recherche. Cela peut inclure :

- Des employés d'autres sociétés du groupe Ipsos participant à cette recherche.
- Nos sous-traitants qui peuvent effectuer une partie du traitement au nom d'Ipsos, et sous le contrôle d'Ipsos, y compris les fournisseurs de services qui hébergent nos systèmes ou en assurent le soutien technique.

Tous sont tenus de respecter les mêmes exigences légales en matière de confidentialité des données ainsi que les mêmes dispositions de sécurité que nous, et seront soumis aux mesures de protection appropriées.

Ipsos ne conservera vos données que de manière à pouvoir vous identifier aussi longtemps que nécessaire dans l'intérêt du projet de recherche et des résultats, et à nous permettre de vous inviter à participer aux différents sondages. La durée de conservation des données n'excédera pas 4 (quatre) ans.

Qui recevra vos données?

Ipsos combinera vos réponses au sondage avec les données relatives à vos activités et vos revenus Uber, puis anonymisera ces données combinées et les partagera avec l'OCDE à des fins d'analyse. Toutes les analyses de l'OCDE seront effectuées sans référence à vos coordonnées, de sorte que vous ne pourrez pas être identifié. Les renseignements obtenus seront publiés sous forme agrégée uniquement. Aucune donnée personnelle ne sera transmise à des tiers. Aucune des réponses de vos sondages ne sera partagée avec Uber.

Le rapport sur les résultats du sondage sera publié sur ce site Web : www.oecd.org/future-of-work/reports-and-data. Pour en savoir plus sur les travaux de l'OCDE sur le travail sur plateforme, veuillez contacter fowsurvey@oecd.org.

Combien de temps vos données et réponses identifiables seront-elles conservées?

Ipsos ne conservera vos données que de manière à pouvoir vous identifier aussi longtemps que nécessaire dans l'intérêt du projet de recherche et des résultats, et à nous permettre de vous inviter à participer aux différents sondages. La durée de conservation des données n'excédera pas 4 (quatre) ans.

Nous prenons très au sérieux notre responsabilité de protéger la sécurité de vos données personnelles. À ce titre, nous prenons toutes les mesures raisonnables pour nous assurer que vos renseignements sont protégés contre la perte, le vol ou toute utilisation abusive. Ces mesures consistent notamment à assurer la sécurité physique adéquate de nos bureaux, à contrôler l'accès aux systèmes informatiques et à recueillir les renseignements personnels à l'aide de connexions Internet sécurisées et chiffrées. Conformément aux réglementations légales, des sauvegardes de données seront effectuées et archivées pour nos systèmes électroniques. Ces sauvegardes seront conservées en toute sécurité pendant une période déterminée et protégées contre tout accès non autorisé. À l'expiration des

périodes de conservation, les données personnelles seront supprimées dans leur intégralité et les supports de stockage seront détruits.

Ce sondage utilise-t-il des témoins de connexion ou un code similaire?

Certains sondages en ligne collectent des renseignements au moyen de « témoins de connexion ». Il s'agit de petits fichiers stockés sur votre ordinateur. L'utilisation de ce type de fichiers est limitée au maximum; les témoins servent uniquement au contrôle qualité, à la validation et, plus important, nous évitent de vous envoyer des rappels pour une enquête en ligne à laquelle vous auriez déjà répondu. Vous pouvez supprimer les « témoins » ou les bloquer en modifiant dans votre ordinateur les paramètres de votre navigateur.

Nous saisissons également automatiquement les renseignements sur votre système d'exploitation, vos paramètres d'affichage et le type de navigateur que vous utilisez afin de nous assurer que le questionnaire de sondage est livré dans un format adapté au logiciel utilisé par votre ordinateur. Nous ne saisissons aucune autre information provenant de votre ordinateur.

Quels sont vos droits par rapport aux données récoltées?

Concernant vos données dans notre sondage, vous pouvez exercer les droits suivants à tout moment jusqu'à la suppression de vos données personnelles à la fin du projet de recherche (nous vous rappelons que les données de ce projet de recherche seront conservées pendant une durée maximale de 4 ans) :

- Le droit à l'information
- Le droit d'accès
- Le droit de rectification
- Le droit d'effacement (également connu sous le nom de « droit à l'oubli »)
- Le droit à la limitation du traitement
- Le droit à la portabilité des données

Vous avez le droit de retirer votre consentement au traitement de vos données à tout moment en écrivant à DPOPlatformWorkers@ipsos-online.com.

Si vous avez des questions sur cette recherche ou sur la manière dont vos renseignements seront utilisés, veuillez communiquer avec l'équipe chargée de l'étude en écrivant à l'adresse GigPlatformEconomy@ipsos-online.com. Si vous souhaitez exercer l'un de vos droits susmentionnés, si vous avez des questions ou si vous avez besoin de renseignements supplémentaires sur [les règles de protection des données](#) de l'OCDE, la politique de confidentialité d'Ipsos ou notre conformité aux lois sur la protection des données, veuillez communiquer avec les agents de protection des données concernés. Vous pouvez les joindre aux adresses courriel suivantes :

- OCDE : dpo@oecd.org
- Ipsos : DPOPlatformWorkers@ipsos-online.com

Pour toute réclamation, nous vous prions de bien vouloir nous donner d'abord l'occasion de résoudre le problème en communiquant avec nous comme indiqué ci-dessus. Toutefois, vous avez toujours le droit de communiquer avec votre organisme de réglementation local <https://www.priv.gc.ca/> ou avec le commissaire à la protection des données de l'OCDE [dpc@oecd.org].

Nous vous remercions de votre aide pour ce sondage et de votre confiance en notre travail.

(FR) Privacy Notice

This statement describes how we will process the personal data that you provide to us within the scope of your participation in this research on the career trajectories of Uber drivers and Uber Eats couriers. By participating in the research, you confirm that you agree with the statement as presented here.

Who is responsible for the processing of your data?

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What is the aim of the study?

The processing of data is necessary for the purpose of a survey, commissioned by the OECD, with the aim of understanding the career trajectories and aspirations of platform workers like Uber drivers and Uber Eats delivery drivers.

This research will be conducted over a longer period, inviting you to participate in multiple surveys. Up to two surveys are planned per year. Even if you have stopped working as a platform worker, the OECD is still very much interested to understand your employment situation, aspirations and challenges.

Is participation in the survey voluntary?

Participation in this survey is voluntary. There will be no negative consequences whatsoever for you if you choose not to participate in the study. Nevertheless, we would be very grateful if you could contribute to the success of this important research.

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How did we source your personal information?

Ipsos received from Uber:

- First and last name
- Your contact details (email address and telephone number);
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What type of data will be collected?

The research is of active Uber drivers and Uber Eats couriers across six countries (France, United States, South Africa, the Netherlands, Canada and the United Kingdom) among people who were Uber drivers or Uber Eats couriers in the month preceding the first survey of the research.

The data that will be processed in the context of the research are:

- The answers you give during each survey. This information will be strictly separated from your contact details.
 - The survey includes questions on your work activities and earnings, your aspirations and opinions, and your household.
 - The survey includes some optional questions related to health and union membership that could be considered sensitive and which you do not need to answer.
- Information about your Uber-related earnings and work activities, provided by Uber, as described above.

If you contact Ipsos for any reason regarding this research, Ipsos will also use any contact information you may provide to respond to your request.

Basis for processing your personal data:

The parties involved in running this research require a legal basis to process your personal data. The legal basis for processing is your free informed consent, given at the start of the survey, to take part in this survey. If you wish to withdraw your consent at any time, please see the section below covering 'What are your rights regarding the collected data?'.

Handling and deletion of data:

Your responses will be used solely for this research purpose, and will be stored separately from your personal information, such as phone number and email address. Your participation, together with your individual responses to the survey will be kept strictly confidential. The results of the survey will be shared in anonymised format with OECD and you will NOT be identifiable in any published results. None of the information you provide during this research will be used for marketing, nor will we sell or pass on your information to any third party for marketing or advertising purposes.

Access to your information will be limited to only those Ipsos staff involved in this research project, or who need access to support the systems used for this research, such as the online survey and research data analysis systems. This may include staff in:

- Other Ipsos Group companies involved in this research.
- Our sub-contractors who may carry out some of the processing on Ipsos's behalf, and under Ipsos's control; including the service providers who host or provide technical support for our systems.

All are required to abide by the same data privacy legal requirements and security arrangements as ourselves and will be subject to appropriate safeguards.

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The report on the results of the survey will be published on this website: www.oecd.org/future-of-work/reports-and-data. For more information about the OECD's work on platform work, please contact fowsurvey@oecd.org.

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We take very seriously our responsibilities to keep your personal data secure. As such we take every reasonable precaution to ensure your information is protected from loss, theft or misuse. These precautions include appropriate physical security of our offices, controlled access to computer systems, and use of secure, encrypted internet connections when collecting personal data. As required by legal regulations, data back-ups will be made and archived for our electronic systems. These back-ups will be stored securely for a specified period and protected against unauthorised access. After the retention periods expire, the personal data will be deleted in its entirety and the storage media destroyed.

Does this survey use cookies or similar code?

Some on-line surveys collect information through the use of 'cookies'. These are small files stored on your computer. These files are used as sparingly as possible and only for quality control, validation and, more importantly, to prevent us sending you reminders for an on-line survey you have already completed. It is possible for you to delete 'cookies' or to prevent their use by adjusting the browser settings on your computer.

We also automatically capture information about your operating system, display settings and browser type in order to ensure that the survey questionnaire is delivered in a form suited to the software your computer is using. We do not capture any other information from your computer.

What are your rights regarding the collected data?

Regarding your data in our survey, you may exercise the following rights at any time until the deletion of your personal data at the end of the research project (we remind you that this research project data will be stored up to 4 years):

- The right to be informed
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- The right to restriction of processing
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You have the right to withdraw consent to the processing of your data at any time by writing to DPOPlatformWorkers@ipsos-online.com.

If you have any questions about this research or how your information will be used, please contact the study team by writing to GigPlatformEconomy@ipsos-online.com. If you would like to exercise any of your above rights, have any questions or require further information about the OECD's [Data Protection Rules](#) or Ipsos Privacy Policy or our compliance with data protection laws, please contact the relevant DPOs. They can be contacted at:

- OECD: dpo@oecd.org
- Ipsos: DPOPlatformWorkers@ipsos-online.com

If you have any complaints, we will appreciate if you give us an opportunity to resolve any issue first, by contacting us as set out above. You are, however, always entitled to contact your local regulatory body <https://www.cnil.fr/fr>, or the OECD Data Protection Commissioner [dpc@oecd.org].

Thank you for helping us with this survey and your confidence in our work.

(FR) Déclaration de confidentialité

Cette déclaration décrit comment nous allons traiter les données personnelles que vous nous fournissez dans le cadre de votre participation à cette étude sur les parcours professionnels des chauffeurs Uber et des livreurs Uber Eats. En participant à cette étude, vous confirmez que vous êtes d'accord avec la présente déclaration.

Qui est responsable du traitement de vos données ?

L'OCDE (l'Organisation de coopération et de développement économiques) est le commanditaire de l'étude et a conclu un accord avec Ipsos afin d'accéder aux coordonnées des chauffeurs Uber et des livreurs Uber Eats, ainsi qu'à leurs activités et à leurs gains pour cette étude qui vise à comprendre les carrières des travailleurs des plateformes (par exemple les chauffeurs Uber et les livreurs Uber Eats) et à façonner des politiques qui les soutiennent.

Ipsos NV est un organisme d'enquête indépendant basé en Belgique et fait partie du groupe mondial d'entreprises Ipsos. Ipsos respecte de manière stricte le Code international de l'ICC/ESOMAR sur les études de marché, les enquêtes d'opinion et les enquêtes sociales ainsi que sur les analyses de données. Pour en savoir plus, visitez le site www.ipsos.com.

Quel est l'objectif de cette enquête ?

Le traitement des données est nécessaire aux fins d'une enquête, commandée par l'OCDE, dans le but de comprendre les parcours professionnels et les aspirations des travailleurs de plateformes comme les chauffeurs Uber et les livreurs Uber Eats.

Cette étude sera menée sur une longue période, et nous vous inviterons à participer à plusieurs enquêtes. Jusqu'à deux enquêtes sont prévues par an. Même si vous avez cessé de travailler en tant que travailleur de plateformes, l'OCDE souhaite tout de même comprendre votre situation professionnelle, vos aspirations et vos défis.

La participation à cette enquête est-elle volontaire ?

Vous êtes libre de participer ou non à cette enquête. Il n'y aura aucune conséquence négative pour vous si vous choisissez de ne pas participer à l'étude. Néanmoins, nous vous serions très reconnaissants de contribuer au succès de cette importante recherche.

Vos données seront traitées sur la base du consentement libre et éclairé que vous avez donné. Si vous participez, vous pourrez toujours révoquer votre consentement à tout moment en écrivant à DPOPlatformWorkers@ipsos-online.com.

Comment avons-nous obtenu vos données personnelles ?

Ipsos a reçu de la part d'Uber :

- Votre prénom et votre nom ;
- Vos coordonnées (adresse e-mail et numéro de téléphone) ;
- Vos données démographiques (année de naissance ; genre, si connu) ;
- Ainsi que des informations sur vos revenus et activités Uber (services fournis, dates et heures de service habituelles (c.-à-d. si vous travaillez le week-end ou en semaine et de nuit ou de jour), durée de votre service avec Uber, heures travaillées, heures de déplacement, distance parcourue, nombre de courses/livraisons, note moyenne, ville d'activité, langue utilisée dans l'application Uber).

Quels types de données seront recueillis ?

L'étude porte sur les chauffeurs Uber et les livreurs Uber Eats dans six pays (France, États-Unis, Afrique du Sud, Pays-Bas, Canada et Royaume-Uni) parmi ceux qui étaient en activité dans le mois précédant la première enquête.

Les données qui seront traitées dans le cadre de l'étude sont les suivantes :

- Les réponses que vous donnez lors de chaque enquête. Ces informations seront strictement séparées de vos coordonnées.
 - L'enquête comprend des questions sur vos activités professionnelles et vos revenus, vos aspirations et vos opinions, ainsi que votre foyer.

- L'enquête comprend des questions facultatives relatives à la santé et à l'appartenance à un syndicat qui pourraient être considérées comme sensibles et auxquelles vous n'avez pas besoin de répondre.
- Des informations sur vos revenus et activités professionnelles liés à Uber, fournies par Uber, comme décrit ci-dessus.

Si vous contactez Ipsos pour une quelconque raison au sujet de cette étude, Ipsos utilisera également toute coordonnée que vous lui fournirez afin de répondre à votre demande.

Base de traitement de vos données personnelles :

Les parties impliquées dans cette recherche nécessitent une base légale pour traiter vos données personnelles. La base légale pour le traitement est votre consentement libre et éclairé, donné au début de l'enquête, pour y participer. Si à tout moment vous souhaitez retirer votre consentement, veuillez consulter la section « Quels sont vos droits relatifs aux données collectées ? » ci-dessous.

Traitement et suppression des données :

Vos réponses seront utilisées uniquement aux fins de cette étude et seront stockées séparément de vos informations personnelles, telles que votre numéro de téléphone et votre adresse e-mail. Votre participation et vos réponses individuelles à cette enquête seront gardées strictement confidentielles. Les résultats de cette enquête seront communiqués à l'OCDE sous une forme anonymisée et vous ne serez EN AUCUN CAS identifiable dans une quelconque publication des résultats. Aucune des informations que vous nous fournirez au cours de cette étude ne sera utilisée à des fins marketing et ne sera vendue ou transmise à des tiers.

L'accès à vos informations sera limité au personnel d'Ipsos impliqué dans ce projet de recherche ou nécessitant un accès aux systèmes utilisés pour cette étude, tel que l'enquête en ligne et les systèmes d'analyse des données de l'étude. Cela peut inclure le personnel employé par :

- d'autres sociétés du groupe Ipsos impliquées dans cette étude ;
- nos sous-traitants s'occupant d'une partie du traitement des données au nom et sous le contrôle d'Ipsos, y compris les prestataires de services qui hébergent nos systèmes ou en fournissent le soutien technique.

Tous sont tenus de respecter les mêmes exigences légales en matière de confidentialité des données et les mêmes dispositions de sécurité que nous-mêmes et seront soumis à des mesures de précaution appropriées.

Ipsos conservera uniquement vos données à des fins d'identification aussi longtemps que le projet de recherche et les résultats le nécessiteront. Ces données nous permettront également de vous inviter à participer aux enquêtes complémentaires. La durée de conservation des données ne dépassera pas 4 (quatre) ans.

Qui recevra vos données ?

Ipsos combinera vos réponses à l'enquête avec les informations sur vos activités et vos gains Uber, puis anonymisera les données combinées et les partagera avec l'OCDE pour leur analyse. Toutes les analyses de l'OCDE seront effectuées sans référence à vos coordonnées, ce qui vous rend inidentifiable. Les informations obtenues seront publiées sous forme agrégée uniquement. Aucune donnée personnelle ne sera transmise à des tierces parties. Aucune de vos réponses à l'enquête ne sera partagée avec Uber.

Le rapport sur les résultats de l'enquête sera publié sur ce site Web : www.oecd.org/future-of-work/reports-and-data. Pour en savoir plus sur les travaux de l'OCDE sur les plateformes, veuillez contacter fowsurvey@oecd.org.

Combien de temps vos données et vos réponses identifiables seront-elles conservées ?

Ipsos conservera uniquement vos données à des fins d'identification aussi longtemps que le projet de recherche et les résultats le nécessiteront. Ces données nous permettront également de vous inviter à participer aux enquêtes complémentaires. La durée de conservation des données ne dépassera pas 4 (quatre) ans.

Nous prenons très au sérieux nos responsabilités relatives au stockage sécurisé de vos données à caractère personnel. C'est pourquoi nous prenons toutes les précautions raisonnables pour garantir que vos informations personnelles sont protégées contre toute perte, tout vol ou toute utilisation abusive. Ces précautions comprennent la sécurisation physique de nos bureaux, le contrôle de l'accès aux systèmes informatiques, et l'utilisation de connexions Internet sécurisées et chiffrées lors de la collecte de données à caractère personnel. Conformément à la réglementation en vigueur, des sauvegardes de données seront effectuées et archivées pour nos systèmes électroniques. Ces sauvegardes seront stockées en toute sécurité pendant une période déterminée et protégées

contre tout accès non autorisé. Une fois les périodes de conservation expirées, les données personnelles seront supprimées dans leur intégralité et le support de stockage sera détruit.

Cette enquête utilise-t-elle des cookies ou un code informatique similaire ?

Certaines enquêtes en ligne recueillent des informations par le biais des « cookies ». Il s'agit de petits fichiers stockés sur votre ordinateur. Ces fichiers sont utilisés avec autant de circonspection que possible et uniquement dans le cadre du contrôle qualité, de la validation et, ce qui est encore plus important, pour nous empêcher de vous envoyer des rappels concernant une enquête à laquelle vous avez déjà répondu. Vous avez la possibilité de supprimer les cookies ou d'empêcher leur utilisation en modifiant le paramétrage de votre navigateur sur votre ordinateur.

Nous recueillons également automatiquement des informations sur votre système d'exploitation, vos paramètres d'affichage et le type de navigateur installé afin de faire en sorte que le format des questionnaires envoyés soit adapté aux logiciels installés sur votre ordinateur. Nous ne collectons aucune autre information issue de votre ordinateur.

Quels sont vos droits relatifs aux données collectées ?

En ce qui concerne vos données dans notre enquête, vous pouvez exercer les droits suivants à tout moment jusqu'à la suppression de vos données personnelles à la fin du projet de recherche (nous vous rappelons que les données de ce projet de recherche seront stockées pendant 4 ans maximum) :

- Le droit d'information ;
- Le droit d'accès ;
- Le droit de rectification ;
- Le droit à l'effacement (également appelé « le droit à l'oubli ») ;
- Le droit à la limitation du traitement ;
- Le droit à la portabilité des données.

Vous pouvez à tout moment revenir sur votre consentement concernant le traitement de vos données en écrivant à DPOPlatformWorkers@ipsos-online.com.

Pour toute question concernant cette enquête ou la manière dont les informations vous concernant seront utilisées, veuillez contacter l'équipe chargée de l'enquête en écrivant à GigPlatformEconomy@ipsos-online.com. Si vous souhaitez exercer l'un de vos droits ci-dessus, si vous avez des questions ou si vous avez besoin d'informations complémentaires sur les [règles de protection des données](#) de l'OCDE, la politique de confidentialité d'Ipsos ou notre conformité aux lois sur la protection des données, veuillez contacter les délégués à la protection des données des entités concernées. Vous pouvez les contacter par les moyens suivants :

- OCDE : dpo@oecd.org
- Ipsos : DPOPlatformWorkers@ipsos-online.com

Pour toute plainte, veuillez d'abord nous contacter aux coordonnées indiquées ci-dessus, afin de nous laisser la possibilité de résoudre le problème. Vous êtes cependant toujours en droit de contacter votre organisme de réglementation local <https://www.cnil.fr/fr>, ou le bureau chargé de la protection des données de l'OCDE [dpc@oecd.org].

Nous vous remercions de nous avoir aidés dans cette enquête et pour votre confiance dans notre travail.

(NL) Privacy Notice

This statement describes how we will process the personal data that you provide to us within the scope of your participation in this research on the career trajectories of Uber drivers and Uber Eats couriers. By participating in the research, you confirm that you agree with the statement as presented here.

Who is responsible for the processing of your data?

OECD (the Organisation for Economic Co-operation and Development) is the research sponsor and made an agreement with Uber for Ipsos to access Uber drivers' and Uber Eats couriers' contact details, earnings, and activities for this research which aims to understand the careers of platform workers (e.g. Uber drivers and Uber Eats couriers) and shape policies that support platform workers.

Ipsos NV is an independent survey organisation based in Belgium, and is part of the Ipsos worldwide group of companies. Ipsos strictly adheres to the ICC/ESOMAR International Code on Market, Opinion and Social Research and Data Analytics. For more information visit: www.ipsos.com.

What is the aim of the study?

The processing of data is necessary for the purpose of a survey, commissioned by the OECD, with the aim of understanding the career trajectories and aspirations of platform workers like Uber drivers and Uber Eats delivery drivers.

This research will be conducted over a longer period, inviting you to participate in multiple surveys. Up to two surveys are planned per year. Even if you have stopped working as a platform worker, the OECD is still very much interested to understand your employment situation, aspirations and challenges.

Is participation in the survey voluntary?

Participation in this survey is voluntary. There will be no negative consequences whatsoever for you if you choose not to participate in the study. Nevertheless, we would be very grateful if you could contribute to the success of this important research.

Your data will be processed on the basis of the freely informed consent given by you. If you participate, you will still be able to revoke your consent at any time by writing to DPOPlatformWorkers@ipsos-online.com.

How did we source your personal information?

Ipsos received from Uber:

- First and last name
- Your contact details (email address and telephone number);
- Demographic data (year of birth; gender, if known);
- Along with information about your Uber earnings and activities (services provided, usual dates and times of service (i.e. whether you work weekends/weekdays and during the night/day), tenure with Uber, hours logged on, hours on trips, distance covered, number of trips/deliveries, average rating, city of activity, language used within the Uber app).

What type of data will be collected?

The research is of active Uber drivers and Uber Eats couriers across six countries (France, United States, South Africa, the Netherlands, Canada and the United Kingdom) among people who were Uber drivers or Uber Eats couriers in the month preceding the first survey of the research.

The data that will be processed in the context of the research are:

- The answers you give during each survey. This information will be strictly separated from your contact details.
 - The survey includes questions on your work activities and earnings, your aspirations and opinions, and your household.
 - The survey includes some optional questions related to health and union membership that could be considered sensitive and which you do not need to answer.
- Information about your Uber-related earnings and work activities, provided by Uber, as described above.

If you contact Ipsos for any reason regarding this research, Ipsos will also use any contact information you may provide to respond to your request.

Basis for processing your personal data:

The parties involved in running this research require a legal basis to process your personal data. The legal basis for processing is your free informed consent, given at the start of the survey, to take part in this survey. If you wish to withdraw your consent at any time, please see the section below covering 'What are your rights regarding the collected data?'.

Handling and deletion of data:

Your responses will be used solely for this research purpose, and will be stored separately from your personal information, such as phone number and email address. Your participation, together with your individual responses to the survey will be kept strictly confidential. The results of the survey will be shared in anonymised format with OECD and you will NOT be identifiable in any published results. None of the information you provide during this research will be used for marketing, nor will we sell or pass on your information to any third party for marketing or advertising purposes.

Access to your information will be limited to only those Ipsos staff involved in this research project, or who need access to support the systems used for this research, such as the online survey and research data analysis systems. This may include staff in:

- Other Ipsos Group companies involved in this research.
- Our sub-contractors who may carry out some of the processing on Ipsos's behalf, and under Ipsos's control; including the service providers who host or provide technical support for our systems.

All are required to abide by the same data privacy legal requirements and security arrangements as ourselves and will be subject to appropriate safeguards.

Ipsos will only retain your data in a way that can identify you for as long as is necessary to support the research project and findings and to allow us to invite you to participate in the multiple surveys, but no longer than 4 (four) years.

Who will receive your data?

Ipsos will combine your answers to the survey with the information about your Uber activities and earnings, then anonymise the combined data and share it with the OECD for analysis. All OECD analysis will be carried out without reference to your contact details, making you unidentifiable to them. The information obtained will be published in aggregate form only. No personal data will be passed on to third parties. None of your surveys' answers will be shared with Uber.

The report on the results of the survey will be published on this website: www.oecd.org/future-of-work/reports-and-data. For more information about the OECD's work on platform work, please contact fowsurvey@oecd.org.

How long will your data and identifiable responses be stored?

Ipsos will only retain your data in a way that can identify you for as long as is necessary to support the research project and findings and to allow us to invite you to participate in the multiple surveys, but no longer than 4 (four) years.

We take very seriously our responsibilities to keep your personal data secure. As such we take every reasonable precaution to ensure your information is protected from loss, theft or misuse. These precautions include appropriate physical security of our offices, controlled access to computer systems, and use of secure, encrypted internet connections when collecting personal data. As required by legal regulations, data back-ups will be made and archived for our electronic systems. These back-ups will be stored securely for a specified period and protected against unauthorised access. After the retention periods expire, the personal data will be deleted in its entirety and the storage media destroyed.

Does this survey use cookies or similar code?

Some on-line surveys collect information through the use of 'cookies'. These are small files stored on your computer. These files are used as sparingly as possible and only for quality control, validation and, more importantly, to prevent us sending you reminders for an on-line survey you have already completed. It is possible for you to delete 'cookies' or to prevent their use by adjusting the browser settings on your computer.

We also automatically capture information about your operating system, display settings and browser type in order to ensure that the survey questionnaire is delivered in a form suited to the software your computer is using. We do not capture any other information from your computer.

What are your rights regarding the collected data?

Regarding your data in our survey, you may exercise the following rights at any time until the deletion of your personal data at the end of the research project (we remind you that this research project data will be stored up to 4 years):

- The right to be informed
- The right of access
- The right to rectification
- The right to erasure (also known as 'the right to be forgotten')
- The right to restriction of processing
- The right to data portability

You have the right to withdraw consent to the processing of your data at any time by writing to DPOPlatformWorkers@ipsos-online.com.

If you have any questions about this research or how your information will be used, please contact the study team by writing to GigPlatformEconomy@ipsos-online.com. If you would like to exercise any of your above rights, have any questions or require further information about the OECD's [Data Protection Rules](#) or Ipsos Privacy Policy or our compliance with data protection laws, please contact the relevant DPOs. They can be contacted at:

- OECD: dpo@oecd.org
- Ipsos: DPOPlatformWorkers@ipsos-online.com

If you have any complaints, we will appreciate if you give us an opportunity to resolve any issue first, by contacting us as set out above. You are, however, always entitled to contact your local regulatory body <https://autoriteitpersoonsgegevens.nl/>, or the OECD Data Protection Commissioner [dpc@oecd.org].

Thank you for helping us with this survey and your confidence in our work.

(NL) Privacyverklaring

In deze verklaring wordt beschreven hoe wij de persoonsgegevens die u aan ons verstrekt zullen verwerken binnen het kader van uw deelname aan dit onderzoek over de loopbanen van Uber-chauffeurs en Uber Eats-koeriers. Door deel te nemen aan het onderzoek, bevestigt u dat u akkoord gaat met de verklaring zoals die hier wordt weergegeven.

Wie is verantwoordelijk voor de verwerking van uw gegevens?

OESO (de Organisatie voor Economische Samenwerking en Ontwikkeling) is de sponsor van het onderzoek en heeft met Uber een overeenkomst gesloten om Ipsos toegang te geven tot de contactgegevens, inkomsten en activiteiten van chauffeurs en koeriers van Uber en Uber Eats voor dit onderzoek, met als doel inzicht te verkrijgen in de carrières van platformmedewerkers (bijv. Uber-chauffeurs en Uber Eats-koeriers) en een beleid tot stand te brengen dat platformmedewerkers ondersteunt.

Ipsos NV is een onafhankelijke onderzoeksorganisatie die gevestigd is in België en deel uitmaakt van de wereldwijde bedrijvengroep van Ipsos. Ipsos houdt zich strikt aan de Internationale Regelgeving voor Markt-, Opinie- en Sociaal Onderzoek en Gegevensanalyse van ICC/ESOMAR. Bezoek voor meer informatie www.ipsos.com.

Wat is het doel van dit onderzoek?

Dit onderzoek, in opdracht van de OESO, heeft als doel inzicht te krijgen in de loopbanen en ambities van platformmedewerkers zoals Uber-chauffeurs en Uber Eats-bezorgers. Om dit goed te kunnen uitvoeren, is de verwerking van gegevens noodzakelijk.

Het onderzoek vindt plaats over een langere periode, waarbij u wordt uitgenodigd om deel te nemen aan meerdere enquêtes. Er worden maximaal twee enquêtes per jaar gepland. Zelfs als u niet meer werkzaam bent als platformmedewerker, is de OESO nog steeds zeer geïnteresseerd in het begrijpen van uw werksituatie, ambities en uitdagingen.

Is deelname aan de enquête vrijwillig?

Deelname aan deze enquête is vrijwillig. Als u ervoor kiest om niet deel te nemen aan het onderzoek, heeft dit geen negatieve gevolgen voor u. Desondanks zouden we het zeer op prijs stellen als u zou kunnen bijdragen aan het succes van dit belangrijke onderzoek.

Uw gegevens worden verwerkt op basis van de door u gegeven vrijwillige en geïnformeerde toestemming. Als u deelneemt, kunt u uw toestemming op elk moment intrekken door een e-mail te sturen naar DPOPlatformWorkers@ipsos-online.com.

Hoe hebben we uw persoonsgegevens verkregen?

Ipsos heeft van Uber het volgende gekregen:

- Uw voor- en achternaam;
- Uw contactgegevens (e-mailadres en telefoonnummer);
- Uw demografische gegevens (geboortejaar; geslacht, indien bekend);
- Daarnaast informatie over uw inkomsten en activiteiten bij Uber (geleverde diensten, gebruikelijke datums en tijden van dienstverlening (d.w.z. of u in het weekend/op weekdagen en 's nachts/overdag werkt), diensttijd bij Uber, aantal uren aangemeld, aantal uren gereden, afgelegde afstand, aantal reizen/leveringen, gemiddelde beoordeling, plaats van activiteit, gebruikte taal in de Uber-app).

Welke persoonsgegevens zullen worden verzameld?

Het onderzoek wordt uitgevoerd onder actieve Uber-chauffeurs en Uber Eats-koeriers in zes landen (Frankrijk, Verenigde Staten, Zuid-Afrika, Nederland, Canada en het Verenigd Koninkrijk) onder mensen die Uber-chauffeur of Uber Eats-koerier waren in de maand voorafgaand aan de eerste enquête van het onderzoek.

De volgende gegevens worden verwerkt in het kader van het onderzoek:

- De antwoorden die u tijdens elke enquête geeft. Deze informatie wordt strikt gescheiden van uw contactgegevens.
 - De enquête bevat vragen over uw werkactiviteiten en inkomsten, uw ambities en meningen, en de samenstelling van uw huishouden.

- De enquête bevat enkele optionele vragen over gezondheid en vakbondslidmaatschap die als gevoelig kunnen worden beschouwd. Deze vragen hoeft u niet te beantwoorden.
- Informatie over uw Uber-gerelateerde inkomsten en werkactiviteiten, verstrekt door Uber, zoals hierboven beschreven.

Als u om enige reden contact opneemt met Ipsos met betrekking tot dit onderzoek, zal Ipsos ook alle contactgegevens gebruiken die u verstrekt om op uw verzoek te reageren.

Basis voor de verwerking van uw persoonsgegevens:

De partijen die betrokken zijn bij het uitvoeren van dit onderzoek hebben een rechtsgrondslag nodig om uw persoonsgegevens te mogen verwerken. De rechtsgrondslag voor verwerking is uw vrijwillige en geïnformeerde toestemming die u hebt gegeven aan het begin van de enquête voor deelname hieraan. U kunt uw toestemming op elk gewenst moment intrekken. Zie hiervoor het onderstaande gedeelte met de titel 'Wat zijn uw rechten met betrekking tot de verzamelde gegevens?'

Verwerking en verwijdering van gegevens:

Uw antwoorden worden uitsluitend gebruikt ten behoeve van dit onderzoek en worden gescheiden opgeslagen van uw persoonsgegevens, zoals naam, telefoonnummer en e-mailadres. Uw deelname en individuele antwoorden op de enquête worden strikt vertrouwelijk bewaard. De resultaten van het onderzoek worden in geanonimiseerde vorm gedeeld met de OESO. U kunt NIET worden geïdentificeerd in de gepubliceerde resultaten. Geen van de informatie die u tijdens dit onderzoek verstrekt, wordt gebruikt voor marketing. We zullen uw gegevens niet verkopen of doorgeven aan derden voor marketing- of reclamedoeleinden.

De toegang tot uw informatie is beperkt tot medewerkers van Ipsos die betrokken zijn bij dit onderzoeksproject of die deze toegang nodig hebben ter ondersteuning van de systemen die worden gebruikt voor dit onderzoek, zoals de gegevensanalysesystemen voor online enquêtes en onderzoek. Dit houdt ook medewerkers in van:

- Andere bedrijven van Ipsos Group die betrokken zijn bij dit onderzoek.
- Onze onderaannemers die een deel van de verwerking kunnen uitvoeren in naam en onder toezicht van Ipsos, waaronder de dienstverleners die technische ondersteuning voor onze systemen hosten of aanbieden.

Ze moeten zich aan dezelfde wettelijke vereisten en veiligheidsmaatregelen inzake gegevensbescherming houden als wijzelf en zijn onderworpen aan passende waarborgen.

Ipsos bewaart uw gegevens op een manier waarop u geïdentificeerd kunt worden om het onderzoeksproject en de bevindingen zolang als nodig te ondersteunen, en om ons de gelegenheid te geven u uit te nodigen voor deelname aan de diverse enquêtes, maar niet langer dan vier (4) jaar.

Wie ontvangt uw gegevens?

Ipsos combineert uw antwoorden op de enquête met de informatie over uw Uber-activiteiten en -inkomsten, anonimiseert vervolgens de gecombineerde gegevens en deelt deze met de OESO voor analysedoeleinden. Alle OESO-analyses worden uitgevoerd zonder verwijzing naar uw contactgegevens, waardoor u niet identificeerbaar bent. De verkregen informatie wordt alleen in samengevoegde vorm gepubliceerd. Er worden geen persoonsgegevens doorgegeven aan derden. Uw antwoorden op de enquêtes zullen niet met Uber worden gedeeld.

Het rapport over de resultaten van de enquête wordt gepubliceerd op deze website: www.oecd.org/future-of-work/reports-and-data. Voor meer informatie over het werk van de OESO met betrekking tot platformwerkzaamheden kunt u contact opnemen met fowsurvey@oecd.org.

Hoe lang worden uw gegevens en identificeerbare antwoorden bewaard?

Ipsos bewaart uw gegevens op een manier waarop u geïdentificeerd kunt worden om het onderzoeksproject en de bevindingen zolang als nodig te ondersteunen, en om ons de gelegenheid te geven u uit te nodigen voor deelname aan de diverse enquêtes, maar niet langer dan vier (4) jaar.

Voor ons is de bescherming van uw persoonsgegevens een serieuze aangelegenheid. Bijgevolg nemen wij alle redelijke voorzorgsmaatregelen om uw gegevens te beschermen tegen verlies, diefstal of misbruik. Deze voorzorgsmaatregelen omvatten adequate fysieke beveiliging van onze kantoren, gecontroleerde toegang tot computersystemen en het gebruik van beveiligde, versleutelde internetverbindingen bij het verzamelen van persoonsgegevens. Conform wettelijke voorschriften worden er back-ups van gegevens gemaakt en gearchiveerd voor onze elektronische systemen. Deze back-ups worden gedurende een bepaalde periode veilig opgeslagen en

beschermd tegen onbevoegde toegang. Na het verstrijken van de bewaringstermijnen worden de persoonsgegevens volledig verwijderd en worden de opslagmedia vernietigd.

Wordt in deze enquête gebruikgemaakt van cookies of soortgelijke code?

Sommige online enquêtes verzamelen gegevens via cookies. Dit zijn kleine bestanden die op uw computer worden opgeslagen. Deze bestanden worden zo min mogelijk gebruikt en dienen alleen voor kwaliteitscontrole, validatie en – belangrijker nog – om te voorkomen dat wij u herinneringen sturen voor een online enquête die u al hebt ingevuld. U kunt cookies verwijderen of voorkomen door de browserinstellingen op uw computer aan te passen.

Wij verzamelen ook automatisch gegevens over uw besturingssysteem, weergave-instellingen en type browser zodat de enquête wordt aangepast aan de software die uw computer gebruikt. Wij verzamelen geen andere gegevens van uw computer.

Wat zijn uw rechten met betrekking tot de verzamelde gegevens?

Met betrekking tot uw gegevens in onze enquête kunt u de volgende rechten op elk moment uitoefenen totdat uw persoonsgegevens aan het einde van het onderzoeksproject worden verwijderd (we herinneren u eraan dat deze gegevens van het onderzoeksproject maximaal 4 jaar worden opgeslagen):

- Het recht om geïnformeerd te worden
- Het recht op inzage
- Het recht op rectificatie
- Het recht op gegevenswissing (ook wel 'het recht op vergetelheid' genoemd)
- Het recht op beperking van de verwerking
- Het recht op gegevensoverdraagbaarheid

U hebt het recht om uw toestemming op elk gewenst moment in te trekken en bezwaar te maken tegen de verwerking van uw gegevens door een e-mail te sturen naar DPOPlatformWorkers@ipsos-online.com.

Hebt u vragen over dit onderzoek of het gebruik van uw gegevens? Neem dan contact op met het onderzoeksteam door een e-mail te sturen naar GigPlatformEconomy@ipsos-online.com. Als u een van uw bovenstaande rechten wilt uitoefenen, vragen hebt of meer informatie wenst over de [richtsnoeren inzake de gegevensbescherming](#) van de OESO of het privacybeleid van Ipsos of onze naleving van gegevensbeschermingswetten, neem dan contact op met de relevante DPO's. U kunt contact met hen opnemen via:

- OESO: dpo@oecd.org
- Ipsos: DPOPlatformWorkers@ipsos-online.com

Mocht u klachten hebben, dan zouden wij het op prijs stellen indien u ons eerst de kans geeft om eventuele problemen op te lossen door de bovenstaande contactmethode te gebruiken. U hebt, uiteraard, het recht om te allen tijde contact op te nemen met de toezichhoudende autoriteit voor gegevensbescherming in uw land <https://autoriteitpersoonsgegevens.nl/>, of met de Data Protection Commissioner van de OESO [via: dpc@oecd.org].

Hartelijk dank voor uw hulp bij deze enquête en uw vertrouwen in ons werk.

(SA) Privacy Notice

This statement describes how we will process the personal data that you provide to us within the scope of your participation in this research on the career trajectories of Uber drivers and Uber Eats couriers. By participating in the research, you confirm that you agree with the statement as presented here.

Who is responsible for the processing of your data?

OECD (the Organisation for Economic Co-operation and Development) is the research sponsor and made an agreement with Uber for Ipsos to access Uber drivers' and Uber Eats couriers' contact details, earnings, and activities for this research which aims to understand the careers of platform workers (e.g. Uber drivers and Uber Eats couriers) and shape policies that support platform workers.

Ipsos NV is an independent survey organisation based in Belgium, and is part of the Ipsos worldwide group of companies. Ipsos strictly adheres to the ICC/ESOMAR International Code on Market, Opinion and Social Research and Data Analytics. For more information visit: www.ipsos.com.

What is the aim of the study?

The processing of data is necessary for the purpose of a survey, commissioned by the OECD, with the aim of understanding the career trajectories and aspirations of platform workers like Uber drivers and Uber Eats delivery drivers.

This research will be conducted over a longer period, inviting you to participate in multiple surveys. Up to two surveys are planned per year. Even if you have stopped working as a platform worker, the OECD is still very much interested to understand your employment situation, aspirations and challenges.

Is participation in the survey voluntary?

Participation in this survey is voluntary. There will be no negative consequences whatsoever for you if you choose not to participate in the study. Nevertheless, we would be very grateful if you could contribute to the success of this important research.

Your data will be processed on the basis of the freely informed consent given by you. If you participate, you will still be able to revoke your consent at any time by writing to DPOPlatformWorkers@ipsos-online.com.

How did we source your personal information?

Ipsos received from Uber:

- First and last name
- Your contact details (email address and telephone number);
- Demographic data (year of birth; gender, if known);
- Along with information about your Uber earnings and activities (services provided, usual dates and times of service (i.e. whether you work weekends/weekdays and during the night/day), tenure with Uber, hours logged on, hours on trips, distance covered, number of trips/deliveries, average rating, city of activity, language used within the Uber app).

What type of data will be collected?

The research is of active Uber drivers and Uber Eats couriers across six countries (France, United States, South Africa, the Netherlands, Canada and the United Kingdom) among people who were Uber drivers or Uber Eats couriers in the month preceding the first survey of the research.

The data that will be processed in the context of the research are:

- The answers you give during each survey. This information will be strictly separated from your contact details.
 - The survey includes questions on your work activities and earnings, your aspirations and opinions, and your household.
 - The survey includes some optional questions related to health, nationality, ethnicity and union membership that could be considered sensitive and which you do not need to answer.
- Information about your Uber-related earnings and work activities, provided by Uber, as described above.

If you contact Ipsos for any reason regarding this research, Ipsos will also use any contact information you may provide to respond to your request.

Basis for processing your personal data:

The parties involved in running this research require a legal basis to process your personal data. The legal basis for processing is your free informed consent, given at the start of the survey, to take part in this survey. If you wish to withdraw your consent at any time, please see the section below covering 'What are your rights regarding the collected data?'.

Handling and deletion of data:

Your responses will be used solely for this research purpose, and will be stored separately from your personal information, such as phone number and email address. Your participation, together with your individual responses to the survey will be kept strictly confidential. The results of the survey will be shared in anonymised format with OECD and you will NOT be identifiable in any published results. None of the information you provide during this research will be used for marketing, nor will we sell or pass on your information to any third party for marketing or advertising purposes.

Access to your information will be limited to only those Ipsos staff involved in this research project, or who need access to support the systems used for this research, such as the online survey and research data analysis systems. This may include staff in:

- Other Ipsos Group companies involved in this research.
- Our sub-contractors who may carry out some of the processing on Ipsos's behalf, and under Ipsos's control; including the service providers who host or provide technical support for our systems.

All are required to abide by the same data privacy legal requirements and security arrangements as ourselves and will be subject to appropriate safeguards.

Ipsos will only retain your data in a way that can identify you for as long as is necessary to support the research project and findings and to allow us to invite you to participate in the multiple surveys, but no longer than 4 (four) years.

Who will receive your data?

Ipsos will combine your answers to the survey with the information about your Uber activities and earnings, then anonymise the combined data and share it with the OECD for analysis. All OECD analysis will be carried out without reference to your contact details, making you unidentifiable to them. The information obtained will be published in aggregate form only. No personal data will be passed on to third parties. None of your surveys' answers will be shared with Uber.

The report on the results of the survey will be published on this website: www.oecd.org/future-of-work/reports-and-data. For more information about the OECD's work on platform work, please contact fowsurvey@oecd.org.

How long will your data and identifiable responses be stored?

Ipsos will only retain your data in a way that can identify you for as long as is necessary to support the research project and findings and to allow us to invite you to participate in the multiple surveys, but no longer than 4 (four) years.

We take very seriously our responsibilities to keep your personal data secure. As such we take every reasonable precaution to ensure your information is protected from loss, theft or misuse. These precautions include appropriate physical security of our offices, controlled access to computer systems, and use of secure, encrypted internet connections when collecting personal data. As required by legal regulations, data back-ups will be made and archived for our electronic systems. These back-ups will be stored securely for a specified period and protected against unauthorised access. After the retention periods expire, the personal data will be deleted in its entirety and the storage media destroyed.

Does this survey use cookies or similar code?

Some on-line surveys collect information through the use of 'cookies'. These are small files stored on your computer. These files are used as sparingly as possible and only for quality control, validation and, more importantly, to prevent us sending you reminders for an on-line survey you have already completed. It is possible for you to delete 'cookies' or to prevent their use by adjusting the browser settings on your computer.

We also automatically capture information about your operating system, display settings and browser type in order to ensure that the survey questionnaire is delivered in a form suited to the software your computer is using. We do not capture any other information from your computer.

What are your rights regarding the collected data?

Regarding your data in our survey, you may exercise the following rights at any time until the deletion of your personal data at the end of the research project (we remind you that this research project data will be stored up to 4 years):

- The right to be informed
- The right of access
- The right to rectification
- The right to erasure (also known as 'the right to be forgotten')
- The right to restriction of processing
- The right to data portability

You have the right to withdraw consent to the processing of your data at any time by writing to DPOPlatformWorkers@ipsos-online.com.

If you have any questions about this research or how your information will be used, please contact the study team by writing to GigPlatformEconomy@ipsos-online.com. If you would like to exercise any of your above rights, have any questions or require further information about the OECD's [Data Protection Rules](#) or Ipsos Privacy Policy or our compliance with data protection laws, please contact the relevant DPOs. They can be contacted at:

- OECD: dpo@oecd.org
- Ipsos: DPOPlatformWorkers@ipsos-online.com

If you have any complaints, we will appreciate if you give us an opportunity to resolve any issue first, by contacting us as set out above. You are, however, always entitled to contact your local regulatory body <https://www.inforegulator.org.za/>, or the OECD Data Protection Commissioner [dpc@oecd.org].

Thank you for helping us with this survey and your confidence in our work.

(SA) Kennisgewing van privaatheid

Hierdie verklaring beskryf hoe ons die persoonlike data wat u aan ons verskaf sal verwerk binne die raamwerk van u deelname aan hierdie navorsing oor die loopbane van Uber-bestuurders en Uber Eats-koeriers. Deur aan hierdie navorsing deel te neem, bevestig u dat u met hierdie verklaring saamstem.

Wie is verantwoordelik vir die verwerking van u data?

OESO (die Organisasie vir Ekonomiese Samewerking en Ontwikkeling) is die borg vir die navorsing en het 'n ooreenkoms aangegaan met Uber dat Ipsos toegang kan kry tot Uber-bestuurders en Uber Eats koeriers se kontakbesonderhede, verdienstes, en -aktiwiteite vir hierdie navorsing wat daarop gemik is om die loopbane van platformwerkers (bv. Uber-bestuurders en Uber Eats-koeriers) te verstaan en om beleidsrigtings te ontwerp wat platformwerkers ondersteun.

Ipsos NV is 'n onafhanklike opname-organisasie wat in België gebaseer is, en deel is van die Ipsos- wêreldwye groep maatskappye. Ipsos voldoen streng aan die ICC/ESOMAR Internasionale Gedragskode vir Marknavorsing en Maatskaplike Navorsing en Data-analise. Vir meer inligting, besoek: www.ipsos.com.

Wat is die doel van die studie?

Die verwerking van data is nodig vir die doel van die opname, in opdrag van die OESO, om die loopbane en aspirasies van platformwerkers soos Uber-bestuurders en Uber Eats-afleweringbestuurders te verstaan.

Hierdie navorsing sal oor 'n langer tydperk uitgevoer word, en u sal uitgenooi word om aan veelvuldige opnames deel te neem. Een of twee opnames per jaar word beplan. Selfs al het u opgehou om as 'n platformwerker te werk, sal die OESO steeds baie geïnteresseerd wees om u werksituasie, aspirasie en uitdagings te verstaan.

Is deelname aan die opname vrywillig?

Deelname aan die opname is vrywillig. Daar sal geen negatiewe gevolge van enige aard wees as u besluit om nie aan die opname deel te neem nie. Nietemin sal ons baie dankbaar wees as u tot die sukses van hierdie belangrike navorsing kan bydra.

U data sal verwerk word op die basis van die vrylike ingeligte toestemming wat u gegee het. Indien u deelneem, sal u steeds op enige tyd u toestemming kan onttrek deur aan tDPOPlatformWorkers@ipsos-online.com te skryf.

Hoe het ons u persoonlike inligting bekom?

Ipsos het van Uber ontvang:

- Voornaam en van
- U kontakbesonderhede (e-pos adres en telefoonnommer);
- Demografiese data (geboortejaar ; geslag, indien bekend);
- Saam met inligting oor u Uber-verdienstes en -aktiwiteite (dienste gelewer, gewoonlyke datums en dienste (bv. of u op naweke/weeksdag en gedurende die nag/dag werk), termyn by Uber, ure aangemeld, ure op ritte, afstand gery, aantal ritte/aflerings, gemiddelde gradering, dorp/stad waar u aktief is, taal wat u op die Uber-app gebruik).

Watter tipe data sal versamel word?

Die navorsing is oor aktiewe Uber-bestuurders en Uber Eats koeriers van ses lande (Frankryk, Verenigde State van Amerika, Suid-Afrika, Nederland, Kanada en die Verenigde Koninkryk) onder mense wat Uber-bestuurders en Uber Eats-koeriers was in die maand wat die eerste opname van die navorsing voorafgaan.

Die data wat in die konteks van die navorsing verwerk sal word, is:

- Die antwoorde wat u tydens elke opname gee. Hierdie inligting sal streng van u kontakbesonderhede geskei word.
 - Die opname sluit in vrae oor u werk-aktiwiteite en inkomste, u aspirasies en opinies, en u huishouding.
 - Die opname sluit in 'n paar opsionele vrae met betrekking tot gesondheid, nasionaliteit, etnisiteit en lidmaatskap van 'n vakbond, wat as sensitief beskou kan word en wat u nie hoef te beantwoord nie.

- Inligting oor u verdienste met betrekking tot Uber en werk-aktiwiteite, soos deur Uber voorsien, soos hierbo beskryf.

Indien u Ipsos vir enige rede met betrekking tot hierdie navorsing kontak, sal Ipsos ook enige kontakbesonderhede wat u moontlik verskaf, gebruik om op u versoek te reageer.

Gronde vir die verwerking van u persoonlike data:

Die partye wat betrokke is by hierdie navorsing het regsgronde nodig om u persoonlike data te verwerk. Die regsgronde vir die verwerking van u data is u vrylike ingeligte toestemming wat u aan die begin van die opname gegee het om aan hierdie opname deel te neem. Indien u te enige tyd verkies om u instemming hiertoe te onttrek, verwys asseblief na die afdeling hier onder waarin "U regte rakende die versamelde data" uiteengesit word.

Hantering en skrap van data:

U antwoorde sal uitsluitlik vir doeleindes van hierdie navorsing gebruik word, en sal apart van u persoonlike inligting, inligting soos telefoonnommer, en e-posadres gestoor word. U deelname, saam met u individuele antwoorde op die navorsing, sal streng vertroulik gehou word. Die resultate van die opname sal in anonieme formaat met OESO gedeel word en u sal NIE in enige gepubliseerde resultate geïdentifiseer kan word nie. Geen inligting wat u gedurende hierdie navorsing verskaf, sal vir bemaking gebruik word nie, en ons sal ook nie u inligting verkoop of aan enige derde party gee vir die doel van bemaking of advertensie nie.

Toegang tot u inligting sal beperk word tot slegs die Ipsos-personeel wat by die navorsingsprojek betrokke is, of wat toegang nodig het om die stelsels wat vir hierdie navorsing gebruik word, soos aanlyn-opnames en data-analise stelsels, te ondersteun. Dit kan die volgende personeel insluit:

- Ander Ipsos-groepmaatskappye wat by hierdie navorsing betrokke is.
- Ons subkontraakteurs wat namens Ipsos en onder Ipsos se beheer, deel van die verwerking doen; met insluiting van die diensverskaffers wat ons stelsels huisves of tegniese steun aan ons stelsels gee.

Daar word van almal verwag om te hou by dieselfde regsvereistes en sekuriteitsreëlings soos wat vir ons geld, en almal sal aan toepaslike voorsorgmaatreëls onderhewig wees.

Ipsos sal u data waarmee u geïdentifiseer kan word, behou net vir so lank dit nodig is om die navorsingsprojek en bevindings te kan ondersteun en om ons toe te laat om u te kan uitnooi om aan die veelvuldige opnames deel te neem, maar nie vir langer as 4 (vier) jaar nie.

Wie sal u data ontvang?

Ipsos sal u antwoorde op die opname voeg by die inligting oor u Uber-aktiwiteite en -verdienste, en dan die saamgevoegde data anoniem met die OESO deel vir ontleding. Al die OESO-ontledings sal uitgevoer word sonder om na u kontakbesonderhede te verwys, en u sodoende nie vir hulle identifiseerbaar maak nie. Die inligting wat verkry word, sal slegs in saamgestelde formaat gepubliseer word. Geen persoonlike data sal aan derde partye gegee word nie. Geen van u opname-antwoorde sal met Uber gedeel word nie.

Die verslag oor die bevindings van die opname sal op hierdie webblad gepubliseer word: www.oecd.org/future-of-work/reports-and-data. Vir meer inligting oor die OESO se werk oor platformwerk, kontak asseblief vir fowsurvey@oecd.org.

Hoe lank sal u data en identifiseerbare antwoorde gestoor word?

Ipsos sal u data waarmee u geïdentifiseer kan word, behou net vir so lank dit nodig is om die navorsingsprojek en bevindings te kan ondersteun en om ons toe te laat om u te kan uitnooi om aan die veelvuldige opnames deel te neem, maar nie vir langer as 4 (vier) jaar nie.

Ons neem ons verantwoordelikhede baie ernstig op om u persoonlike data veilig te hou. Daarom tref ons elke moontlike voorsorgmaatreël om seker te maak dat u inligting teen verlies, diefstal of misbruik beskerm word. Hierdie voorsorgmaatreëls sluit in toepaslike fisiese sekuriteit van ons kantore, gekontroleerde toegang tot rekenaarstelsels, en die gebruik van beveiligde, geënkripteerde internetverbindinge wanneer persoonlike data versamel word. Soos deur wetlike regulasies vereis, sal data-rugsteunlêers van ons elektroniese stelsels gemaak word en in argiewe gestoor word. Hierdie rugsteunlêers sal beveiligd gestoor word vir 'n gespesifiseerde tydperk en teen ongemagtigde toegang beskerm word. Nadat die bewaringstydperk verstryk het, sal die persoonlike data totaal geskrap word en die stoormedia sal vernietig word.

Gebruik hierdie opname koekies of soortgelyke kode?

Sommige aanlyn opnames versamel inligting deur 'koekies' te gebruik. Dit is klein lêers wat op u rekenaar gestoor word. Hierdie lêers word so min as moontlik gebruik en slegs vir gehaltekontrole, verifiëring en, nog meer belangrik, om te voorkom dat ons vir u 'n herinnering stuur vir 'n aanlyn opname wat u reeds voltooi het. U kan 'koekies' skrap of die gebruik daarvan voorkom deur die blaaier instellings op u rekenaar aan te pas.

Ons verkry ook outomaties inligting oor u bedryfstelsel, vertoonopsies en blaaiertipe om te verseker dat die opname vraelys gelewer word in 'n formaat wat pas by die sagteware wat u rekenaar gebruik. Ons verkry nie enige ander inligting van u rekenaar nie.

Wat is u regte rakende die versamelde data?

Wat betref u data in ons opname, mag u die volgende regte te eniger tyd uitoefen totdat u persoonlike data aan die einde van die navorsingsprojek geskrap word (ons herinner u daaraan dat hierdie navorsingsprojek se data vir vier jaar gestoor word):

- Die reg om ingelig te word
- Die reg van toegang
- Die reg van regstelling
- Die reg tot uitwissing (ook bekend as 'die reg om vergeet te word')
- Die reg tot beperking van verwerking
- Die reg tot oordraagbaarheid van data.

U het die reg om te eniger tyd toestemming tot die verwerking van u data te onttrek, deur te skryf aan DPOPlatformWorkers@ipsos-online.com.

Indien u enige vrae het oor hierdie navorsing of oor hoe u inligting gebruik gaan word, kontak asseblief die studiespan deur te skryf aan GigPlatformEconomy@ipsos-online.com. Indien u enige van u regte hierbo wil uitoefen, enige vrae het of verdere inligting nodig het oor die OESO se [Data Protection Rules](#) of Ipsos se Beleid op Privaatheid of ons nakoming van die wette op beskerming van data, kontak asseblief die toepaslike DPO's. Hulle kan gekontak word by:

- OESO: dpo@oecd.org
- Ipsos: DPOPlatformWorkers@ipsos-online.com

Indien u enige klagtes het, sal ons dit waardeur indien u ons die geleentheid sal gee om eers enige probleme op te los deur ons te kontak soos hieronder uiteengesit is. U is egter altyd daarop geregtig om u plaaslike regulerende liggaam te kontak <https://www.inforegulator.org.za/> of die OESO se Databeskermingskommissaris [dpc@oecd.org].

Dankie dat u ons met hierdie opname help en vir jou vertroue in ons werk.

(SA) Kitsiso ya Sephiri

Polelo e e tlhalosa gore re tlele go tsamaisa jang tshedimosetso e o re neelang yona mo ditheong tsa go nna le seabe mo go patlisisong go ya ka dithulaganyo tsa tiro tsa bakgweetsi ba Uber le barongwa ba Uber Eats. Ka go tsaya karolo mo patlisisong, o netefatsa gore o dumelana le polelo jaaka go tlhagisiwa fa.

Ke mang yo o rweleng maikarabelo a tsamaiso ya tshedimosetso ya gago?

OECD (the Organisation for Economic Co-operation and Development) ke keteletso ya madi gape e dirile tumelano le Uber ka ntlha ya Ipsos go letlelela dintlha tsa kgolaganyo tsa bakgweetsi' ba Uber le barongwa ba Uber Eats, dituelo, le ditiro tsa patlisiso e, e e ikaelelang go tlhaloganya ditiro tsa maemo a badiri (jaaka bakgweetsi ba Uber le barongwa ba Uber Eats) le bopa di pholisi tse di tshegetsang badiri.

Ipsos NV ke setlhophisa se se ikemetseng sa tshekatsheko se se leng kwa Belgium gape ke karaolo ya setlhophisa sa Ipsos go lefatshe ka bophara. Ipsos ka tlhokomelo e ngaparela go molao wa ICC/ESOMAR mo go mmaketse, kakanyo le go dira patlisiso le basekaseki ba tshedimosetso. Go bona tshedimosetso ka botlalo etela: www.ipsos.com

Maikaelelo a patlisiso e ke eng?

Tsamaiso ya tshedimosetso e e tlhokegang go dira patlisiso, e rulagantswe ke OECD , ka boikaelelo jwa go tlhaloganya sebaka le dithulaganyo tsa tiro tsa badiri jaaka bakgweetsi ba Uber le barongwa ba Uber Eats.

Patlisiso e e tlele go dirwa ka nako e telele, e go laletsa go tsaya karolo go di tshekatsheko tse di mmalwa. Go na le dipatlisiso tse di lekanang le tse pedi, tse di rulagantsweng ngwaga le ngwaga. Le fa o emisitse go dira jaaka modiri, thulaganyo ya OECD e tlhalosa e sa ntse e na le kgatlhego go tlhaloganya maemo a tiro ya gago, dikeletso le dikgwetlho.

A go tsaya karolo mo tshekatshekong e ke ka boithaopo?

Go nna le seabe mo patlisisong eno ke ka boithaopo. Ga go kitla go nna le ditlamorago tse di sa siamang ka gope mo go wena fa o tlhophisa go sa tseye karolo mo patlisisong eno. Le fa go ntse jalo, re ka bo re itumetse thata fa e le gore o ka nna le seabe mo katlegong ya patlisiso e e botlhokwa eno.

Tshedimosetso ya gago e tla diragadiwa ka ntlha ya kgololosego ya kutlwisiso e e neetsweng ke wena. Fa o tsaya karolo, o sa ntse o tla kgona phomola tumelelo ya gago, ka nako nngwe le nngwe ka go kwalla go DPOPlatformWorkers@ipsos-online.com.

Go tlele jang gore re nne le motswedi wa tshedimosetso ya sebele ya gago?

Ipsos e amogetse go tsweng uber:

- Ntlha le leina la bofelo.
- Dintlha tsa kgolaganyo tsa gago(aterese ya emaile le nomoro ya mogala)
- Tshedimosetso ya dipalopalo (ngwaga wa botsalo; bong, fa bo sa itsiwe);
- Ga mmogo tshedimosetso ya gago ka ga dituelo tsa Uber le ditiro (diterelo tse di neelwang, gale Matlha le dinako tsa tirelo (seka. gore a o dira mafelo a beke/gare ga beke, le mo bosigong/letsatsing), thuolefatshe le uber, diura tse di ka gone, ka go dirisa, sekgala, palo ya maeto / nngwe, palogare ya NRF, toropo ya tiro, puo e e dirisiwang mo Uber app).

Ke mofuta mofe wa tshedimosetso o o tlaa kokoanngwa?

Patlisiso e ke ya bakgweetsi ba matlhagatlhaga ba Uber le barongwa ba Uber Eats ba le teng mo dinageng di le thataro ((France, United States, South Africa, the Netherlands, Canada and the United Kingdom) mo gare ga batho ba ba ne ba le bakgweetsi ba Uber kgotsa barongwa ba Uber Eats mo kgwedding e e tlang pele ga patlisiso ya ntlha ya go dira patlisiso.

Tshedimosetso e e tla diragadiwa ka mo tikologong ya patlisiso ke:

- Dikarabo tse o di neelang ka nako ya tshekatsheko nngwe le nngwe. Tshedimosetso e e tla nna e le dintlha tsa gago tsa kgokagano.
 - Tshekatsheko e akaretse go botsa dipotso ka ga tiro ya gago, ditirelo le lotseno lwa gago le dikakanyo, dikeletso le balelapa la gago.

- Tshekatsheko eno e akaretsa go a itlhophelwa dipotso tse di amanang le boitekanelo, bosetšhaba, lotso le kitlano ya botokololo tse di ka dirisiwang e le gore ga o tlhoke go di araba.
- Tshedimisetso ka ga lotseno lwa gago mabapi le Uber le go dira ditiro, e e tlamelwang ke Uber, jaaka go tthalosiwa fa godimo.

Fa o ka ikgolaganya le Ipsos ka ntlha ya lebaka lepe fela malebana le patlisiso, Ipsos tla dirisa gape o ka tlamela ka tshedimisetso e nngwe ikgolaganye le go tsibogela kopo ya gago.

Motheo wa go tsamaisa tshedimisetso ya sebele ya gago:

Makoko a a amegang mo go tsamaiseng patlisiso a tlhoka semolao go ya ka tshedimisetso ya sebele ya gago. Molao wa motheo wa tirego e ya gago ya kutlwisiso, kwa tshimologong ya dipatlisiso, go tsya karolo mo patlisisong eno. Fa o batla go kopa tumelelo ya gago ka nako nngwe le nngwe, tsweetswee leba karolo e e fa tlase e e akaretsang 'ditshwanelo tsa gago malebana le tshedimisetso e e kgobokantsweng?'

Tshwaro le tlogelo ya tshedimisetso:

Dikarabo tsa gago di tla dirisediwa patlisiso e e mosola, mme e tla kgaogangwa le tshedimisetso ya sebele ya gago, jaaka nomoro ya mogala le aterese ya imeile. Botsayakarolo jwa gago, mmogo dikarabo ka bongwe go tsa tshekatsheko di tla bolokwa e le khupamarama. Dipholo tsa tshekatsheko di tla abelanwa ka sephiri le OECD mme o ka se supwe mo go nngwe le nngwe ya dipholo e e gatisitsweng. Ga go tshedimisetso epe e o e tlamelang ka nako ya patlisiso e e tla dirisediwa go maketa, mme re tlaa rekisa kgotsa go fetisa tshedimisetso ka ga motho mongwe le mongwe wa boraro go rekisa kgotsa go dira papatso.

Go kgona go bona tshedimisetso e e tla bo e lekanyeditswe go fela badiri ba Ipsos ba ba amegang mo porojekeng ya patlisiso, kgotsa ba ba tlhokang go kgona go tshegetsa go dirisa dithulaganyo tsa go dira patlisiso, jaaka patlisiso e e dirwang ka inthanete le tshedimisetso ya patlisiso ya dithulaganyo. Se se ka akaretsa badiri ba mo:

- Diitlamo tse dingwe tsa setlhophsa sa Ipsos se se amegang mo go dira patlisiso.
- Badiri mmogo le rona ba ba ka diragatsang dingwe tsa tsamaiso mo boemong jwa Ipsos', le ka fa tlase ga taolo ya Ipsos; go akaretsa batlamedi ba ditirelo ba ba neng ba amogela kgotsa go neelana ka tshegetso ya setegeniki ya ditsamaiso tsa rona.

Tsotlhe di tshwanetse go ikobela ditlhokego tsa semolao le tshedimisetso ya sephiri le dithulaganyo tsa tshireletso gape di tla dirwa ka disireletsi tse di maleba.

Ipsos e tla tshola tshedimisetso ya gago ka mokgwa o o ka supa fa e le botlhokwa go tshegetsa porojeke ya patlisiso le diphithlelelo le go re letla go go laletsa go nna le seabe mo go tsayang karolo go ditshekatsheko tse di mmalwa, mme e sa feteng dingwaga di le nne (4).

Ke mang yo o tla amogelang tshedimisetso ya gago?

Ipsos e tla kopanya dikarabo tsa gago go tshekatsheko le tshedimisetso ka ga ditiro le lotseno lwa gago lwa Uber, morago ba fitlhe tshedimisetso e e kopaneng ba e abelane le OECD go sekasekwa. Tshekatsheko yotlhe ya OECD e tthalosa tsotlhe di tla dirwang kwa ntle ga go bua ka dintlha tsa gago tsa kgokagano, go dira go re o sa bonagala go bona. Tshedimisetso e e bonweng e tla phatladiwa ka selekanyo nna fela. Ga go na tshedimisetso ya poraefete e tla fetisiwa mo go motho wa boraro. Ga go epe ya dikarabo tsa tshekatsheko ya gago e e tla abelanwa le Uber.

Ditlhabololo mo go dipholo tsa tshekatsheko di tla phasalediwa mo go webosaete e: : www.oecd.org/future-of-work/reports-and-data. Go bona tshedimisetso ka botlalo ka ga tiro ya tiriso ya OECD, tsweetswee ikgolaganye le fowsurvey@oecd.org.

Tshedimisetso le dikarabo tsa gago tse di bonagalang di tla bolokwa lobaka lo lo kae?

Ipsos e tla tshola tshedimisetso ya gago ka mokgwa o o ka o supang ka nako e e rileng go tshegetsa porojeke ya patlisiso le diphithlelelo le go re letla go go laletsa go nna le seabe mo go tsayang karolo mo tshekatshekong tse di mmalwa, mme e sa feteng dingwaga di le nne (4).

Re tsaya tsia maikarabelo a rona go tshola tshedimisetso ya sebele ya gago. Ka jalo re dira ka tlhokomelo e e lekaneng go netefatsa gore tshedimisetso ya gago e sireletsegile kgatlhanong le tatlhegelo, bogodu kgotsa go dirisa selo botlhaswa. Dikgato tse di akaretsa tshireletso e e maleba ya di ofisi tsa rona, go laolwa go bona khomphiutha, le tiriso ya bona, le tiriso e e sireletsegileng, dikgokagano tse di bolokegesileng tsa inthanete fa go kokoanya tshedimisetso ya poraefete. Jaaka go tlhokega go ya ka melawana ya semolao ya tshedimisetso, dipoloko tsa tshedimisetso di tla dirwa mme di bewa go tsamaiso ya rona ya eleketeroniki. Dipoloko tse di tla bolokwa ka mo

pakeng e e rileng le go sirelediwa kgatthanong le phitlhelelo e e se fa molaong. Morago ga go tshwarwa nako e le nngwe fela, tshedimosetso ya poraefete e tla phimolwa ka botlalo le poloko ya dikgang.

Patlisiso e e beilweng mo boraoseng e dirisa difaele tsa modirisi kgotsa khoutu e e tshwanang?

Metsweding mengwe e tsaya dipatlisiso tsa go kokoanya tshedimosetso ka go dirisa difaele tse dinnye ". Tse ke difaele tse di nnye tse di bolokilweng mo khomputareng ya gago. Difaele tse di dirisiwa jaaka go kgonega mme fela ka taolo ya boleng, netefatso le sa botlhokwa le go feta, go thibela go go romela dikgakololo ka ga tshekatsheko e e dirwang ka inthanete e o setse o e feditse. Go a kgonega gore o phimole 'difaele' tse dinnye kgotsa go thibela tiriso ya ona ka go nyalantsha di seting tsa boraose mo khomputareng ya gago.

Gape re kgona go bonwa kwantle ga tikatiko go bona tshedimosetso ka ga tiragatso ya gago, go bontsha le mofuta wa boraose go netefatsa gore patlisiso ya dipotso e e rebolwang ka mokgwa o o tshwanetseng go e dirisa go serweboleta sa khomphiutha ya gago. Ga re kgone go bona tshedimosetso e nngwe e e mo khomputareng ya gago.

Ditshwanelo tsa gago ke eng mabapi le tshedimosetso e e kgobokantsweng?

Mabapi le tshedimosetso ya gago mo patlisisong ya rona, o ka diragatsa ditshwanelo tse di latelang ka nako nngwe le nngwe go fitlha ka phimolo ya tshedimosetso ya sebele ya gago kwa bokhutlong jwa porojeke ya patlisiso (re go gakolola gore porojeke eno ya patlisiso le tshedimosetso e tla bolokwa go fitlha go dingwaga di le 4):

- Tshwanelo ya go itsisiwe
- Tshwanelo ya phitlhelelo
- Tshwanelo ya go baakanya
- Tshwanelo ya go phimoga (se ka itsege jaaka tshwanelo ya go lebalwa')
- Tshwanelo ya thibelo ya go baakanya
- Tshwanelo ya go tshwara ga tshedimosetso

O na le tshwanelo ya go ikogela morago go dumelana ka tsamaiso ya tshedimosetso ya gago ka nako nngwe le nngwe ka go kwalla go DPOPlatformWorkers@ipsos-online.com.

Fa o na le dipotso ka ga patlisiso e le gore tshedimosetso ya gago e tlaa dirisiwa jang, tsweetswee ikgolaganye le setlhopha sa patlisiso ka go kwalela go GigPlatformEconomy@ipsos-online.com. Fa o batla go diragatsa tshwanelo nngwe le nngwe ya ditshwanelo tsa gago tse di fa godimo, o na le dipotso dipe fela kgotsa go tlhoka go bona tshedimosetso go ya pele ka ga OECD's [melawana ya tshireletso](#) kgotsa pholisi ya sephiri ya Ipsos kgotsa tshireletso ya tshedimosetso ya rona ya go ikobelwa ga melao e e maleba, tsweetswee ikgolaganye le DPSOs. O ka ikgolaganngwa le bona kwa:

- OECD: dpo@oecd.org
- Ipsos: DPOPlatformWorkers@ipsos-online.com

Fa o na le dingongorego, re tla lebooga fa o ka re neela tšhono ya go rarabolola kang epe fela e e sa ntlha, ka go ikgolaganya le rona jaaka go tlhalositswe fa godimo. Le fa go ntse jalo, o tshwanetse go ikgolaganya le taolo ya selegae <https://www.inforegulator.org.za/> kgotsa tshireletso ya tshedimosetso ya OECD e tlhalosa Mokhomišenara[dpc@oecd.org].

Re lebogela thuso ya gago ka tshekatsheko e, le boikanyego mo tirong ya rona.

(SA) Isaziso Sobumfihlo

La mazwi achaza indlela esiza kuyoprosesa ngayo idatha yobuqu osinika yona ukwenzela iinjongo zokuthatha inxaxheba kolu phando lumalunga nomsebenzi wabaqhubi baka-Uber kunye nabaqhubi baka-Uber Eats. Ngokuthatha inxaxheba kolu phando, uyaqinisekisa ukuba uyavumelana nala mazwi achazwe apha.

Ngubani onoxanduva lokuprosesa idatha yakho?

I-OECD (the Organisation for Economic Co-operation and Development) yiyo engumxhasi wophando kwaye yenze isivumelwano no-Uber ukuze abakwa-Ipsos bafikelele kwiinkcukacha zozhagamshelwano, imivuzo kunye nezinto ezimayela nabaqhubi be-Uber kunye ne-Uber Eats ukwenzela injongo yolu phando oluzama ukuqonda umsebenzi wabantu abasebenza kumaqonga e-intanethi (umz. abaqhubi baka-Uber kunye nabaqhubi baka-Uber Eats) kuze oko kube negalelo kwiipolisi ezixhasa abasebenzi bamaqonga e-intanethi.

Abakwa-Ipsos NV yintlangano ezimeleyo eyenza iseveyi nezinze eBelgium, kwaye yixalenye yeqela leenkampani zakwa-Ipsos ezisemhlabeni wonke. Abakwa-Ipsos bawuthobela ngokungqongqo Umthetho we-ICC/ESOMAR International Code on Market, Opinion and Social Research and Data Analytics. Ukuze ufumane inkcazelo engakumbi tyelela: www.ipsos.com.

Yintoni injongo yolu fundo nzulu?

Ukuprosesa idatha kuyafuneka ukuze kuphunyezwe injongo yesaveyi emiselwe yi-OECD ngenjongo yokuqonda ukuhambela phambili emsebenzini kunye noko bakunqwenelayo abasebenzi bamaqonga e-intanethi abanjengabaqhubi baka-Uber kunye nabaqhubi baka-Uber Eats.

Olu phando luza kwenziwa kangangexesha elide, uze umenywe ukuba uthathe inxaxheba kwiisaveyi ezininzi. Kucetywe ukuba kwenziwe iisaveyi ezimbini ngonyaka. Nokuba awusasebenzi kwiqonga le-intanethi, i-OECD inomdla kakhulu ekwazini imeko yakho yengqesho, izinto ozinqwenelayo kunye nemiceli mngeni yakho.

Ngaba ukuthatha inxaxheba kwiseveyi akunyanzeliswa?

Ukuthatha inxaxheba kule saveyi akunyanzelekanga. Akukho miphumo ingathandekiyo oya kuyifumana ukuba ukhetha ukungathathi-nxaxheba kufundo nzulu. Sekunjalo, singakuxabisa kakhulu ukuba unganegalelo kwimpumelelo yolu phando lubalulekileyo.

Idatha yakho iza kuproseswa ukuba uye wanikela ngemvume yowazisiweyo. Ukuba uthatha inxaxheba, unokukwazi ukuyirhoxisa imvume yakho nanini na ngokubhalela ku DPOPlatformWorkers@ipsos-online.com.

Siyifumene njani inkcazelo yakho yobuqu?

Abakwa-Ipsos banikwe ngu-Uber:

- Igama nefani yakho
- Iinkcukacha zakho zozhagamshelwano (idilesi ye-imeyile kunye nenombolo yefowuni);
- Iinkcukacha zakho zokuzalwa (unyaka ozelwe ngawo; isini ukuba siyaziwa);
- Kunye nenkcazelo malunga Nemali oyifumana ku-Uber nezinto ozenzayo (iinkonzo obonelele ngazo, amaxesha aqhelekileyo nemihla yenkonzo (ukutsho oko, enoba usebenza ngeempela vekhi/phakathi evekini nokuba usebenza ebusuku/emini), iminyaka oyiphangeleyo kwa-Uber, iiyure ozifakileyo, iiyure zohambo, umgama owuhambileyo, uhambise abantu abangaphi/ukutya kangaphi, umyinge wezinga, isixeko okuso, ulwimi olusebenzisileyo kwi-app ka-Uber).

Kuza kuqokelelwa idatha eloluphi uhlobo?

Uphando luqhutywa kubaqhubi baka-Uber nabaka-Uber Eats abasebenzayo ngoku kumazwe amathandathu (eFransi, eMelika, eMzantsi Afrika, eNetherlands, eKhanada nase-Unite Kingdom) naphakathi kwabantu ebebekade bengabaqhubi be-Uber okanye abaqhubi be-Uber Eats kwinyanga eyandulela isaveyi yokuqala kuphando.

Idatha eza kuproseswa ukuze kuphunyezwe iinjongo zophando yile:

- Iimpendulo zakho kwisaveyi nganye. Le nkcazelo iza kwahlulwa ngokungqongqo kwiinkcukacha zakho zozhagamshelwano.
 - Isaveyi iquka imibuzo ngomsebenzi wakho, umvuzo wakho, izinto ozinqwenelayo, izimvo zakho kunye nentsapho yakho.

- Isaveyi iquka imibuzo ekunganyanzelekanga uyiphendule emalunga nempilo, ilizwe lakho, uhlanga kunye nokuba ulilungu lombutho wabasebenzi ibe inokujongwa njengentununtunu.
- Inkcazelo malunga nengeniso oyenza ku-Uber kunye nezinye izinto ozenza ku-Uber njengoko kuchazwe ngasentla.

Ukuba uqhagamshelana nabakwa-Ipsos ngexesha lolu phando nokuba siyintoni isizathu soko, abakwa-Ipsos baza kusebenzisa nayiphi na inkcazelo yoqhagamshelwano onokubanika yona ukuze baphendule isicelo sakho.

Isizathu sokuprosesa idatha yakho yobuqu:

Amaqela abandakanyeke ekuqhubeni olu phando kufuneka abe nesizathu esisemthethweni sokuprosesa idatha yakho. Isizathu esisemthethweni sokuprosesa idatha yakho yimvume yakho oyinikele ngokukhululekileyo ekuqaleni kwesaveyi ukuze uthathe inxaxheba kwisaveyi. Ukuba ufuna ukuyirhoxisa imvume yakho nokuba kunini na, nceda ujonge icandelo elingezantsi elithi 'Athini amalungelo akho malunga nedatha eqokelelweyo?'.

Ukugcinwa nokucinywa kwedatha yakho:

Iimpendulo zakho ziza kusetyenziselwa injongo yophononongo kuphela kwaye azizukugcinwa kunye nenkcazelo yakho yobuqu efana nenombolo yefowuni kunye nedilesi ye-imeyile. Ukuthatha kwakho inxaxheba kunye neempendulo zakho kwisaveyi ziza kugcinwa ziyimfihlo ngokungqongqo. Iziphumo zesaveyi kuza kwabelwana ngazo kunye ne-OECD zikwifomathi engachaziyo ukuba ungubani kwaye AWUZUKWAZIWA kuzo naziphi na iziphumo ezipapashiweyo. Akukho nanye inkcazelo onikela ngayo kuphando eza kusetyenziselwa ezentengiso ibe asisayi kuyithengisa okanye siyidlulisele kwiinkampani zangaphandle inkcazelo yakho yobuqu ukwenzela iinjongo zokuthengisa okanye ezezibhengezo.

Ngabantu bakwa-Ipsos ababandakanyeke kuphando kuphela abaza kufikelela kwinkcazelo yakho okanye abo kufuneka bafikelele kwiisistim zokuxhasa ezisetyenziswa kolu phando ezifana nesaveyi ekwi-intanethi kunye neesistim zokuhlalutya idatha yophando. Okukungaquka abasebenzi:

- Abakwezinye iinkampani zeQela le-Ipsos nezibandakanyeke kolu phando.
- Oonokhontrakha bethu abasenokwenza omnye umsebenzi wokuprosesa egameni lika-Ipsos ngaphantsi kolawulo luka-Ipsos; kuquka ababoneleli beenkonzo abaxhasa okanye eziselugcinweni lwabo iisistim zethu.

Bonke kufuneka bathobele iimfaneleko zobumfihlo ezisemthethweni kunye namalungiselelo okhuseleko afanayo nawethu kwaye baza kuba phantsi kweendlela zokukhusela ezifanelekileyo.

U-Ipsos uza kugcina idatha yakho ngendlela eza kwenza waziwe kangangoko kuyimfuneko kuphela ukuze kuxhaswe iprojekthi yophando kunye neziphumo zalo nokuba kusivumela sikumeme ukuba uthathe inxaxheba kwisaveyi ezininzi, kodwa oko akusayi kuba ngaphezu kweminyaka emi-4 (emine).

Ngubani oza kufumana idatha yakho?

U-Ipsos uza kudibanisa iimpendulo kwinkcazelo yesaveyi malunga nezinto ozenzayo ku-Uber nomvuzo wakho aze emva koko enze idatha edibeneyo ingaziwe aze abelane ngayo kunye ne-OECD ukuze kwenziwe uhlalutyo. Lonke uhlalutyo lwe-OECD luza kwenziwa ngaphandle kokubhekisela kwiinkcukacha zakho zoqhagamshelwano nto leyo eza kwenza ungaziwa ngabo. Inkcazelo efunyenweyo iza kupapashwa idibene kuphela. Akukho nkcazelo yobuqu iza kudluliselwa kumaqela angaphandle. Akukho nanye kwiimpendulo zakho zesaveyi ekuza kwabelwana nazo kunye no-Uber.

Ingxelo ngeziphumo zesaveyi iza kupapashwa kule webhusaythi: www.oecd.org/future-of-work/reports-and-data. Ukuze ufumane inkcazelo engakumbi malunga nomsebenzi we-OECD kumsebenzi wamaqonga e-intanethi, nceda uqhagamshela fowsurvey@oecd.org.

Idatha kunye neempendulo zakho ezinokwenza waziwe ziza kugcinwa ixesha elingakanani?

U-Ipsos uza kugcina idatha yakho ngendlela eza kwenza waziwe kangangoko kuyimfuneko kuphela ukuze kuxhaswe iprojekthi yophando kunye neziphumo zalo nokuba kusivumela sikumeme ukuba uthathe inxaxheba kwiisaeyi ezininzi, kodwa oko akusayi kuba ngaphezu kweminyaka emi-4 (emine).

Siluthatha ngokunzulu uxanduva lwethu lokugcina idatha yakho ikhuselekile. Ngenxa yoko, sithatha onke amanyathelo obulumko ukuze siqinisekise ukuba inkcazelo yakho iyakhuselwa nxamnye nokulahleka, ukubiwa okanye ukusetyenziswa ngokungafanelekanga. La manyathelo aquka ukukhuseleka kwee-ofisi zethu, ukulawula kokufikelela kwiinkqubo zekhompyutha kunye nokusebenzisa uqhagamshelwano lwe-intanethi olukhuselekileyo, olufihlwe ngekhawudi xa siqokelela idatha yobuqu. Njengoko imithetho ifuna njalo, kuza kwenziwa ibhekaphu

yenkqubo yethu ye-elektroniki ize ifakwe elugcinweni. Ezi bekhaphu ziza ugcinwa ngokukhuselekileyo kangangexesha elithile kwaye ziza kukhuselwa nxamnye nokufikelelwa ngaphandle kogunyaziso. Emva kokuba ixesha lokuzigcina liphelile, inkcazelo yobuqu iza kucinywa yonke ize imidiya yokuzigcina iitshatyalaliswe.

Ngaba le saveyi isebenzisa iikhuki okanye ikhowudi efanayo nazo?

Ezinye iisaveyi ezenziwa kwi-intanethi ziqokelela inkcazelo ngokusebenzisa 'iikhuki'. Ezi, zifayile ezincinane ezigcinwa kwikhompyutha yakho. Ezi fayile azisetyenziswa kakhulu kodwa zisetyenziselwa ukulawula umgangatho kuphela, ukuqinisekisa kwaye okubaluleke nangakumbi ukusithintela ukuba sikuthumelele isikhumbuzo sokwenza isaveyi ekwi-intanethi osele uyigqibile. Ungakwazi uuzicima 'iikhuki' okanye uthintele ukusetyenziswa kwazo ngokutshintsha iisethingi zebrawuza kwikhompyutha yakho.

Sikwaqokelela ngokuzenzekelayo inkcazelo malunga ne-operating system, iisethingi zedivaysi yokubonisa kunye nohlobo lwebrawuza ukuze kuqinisekiswa ukuba imibuzo yeseveyi iziswa ngohlobo olufanelele isoftwe yekhompyutha oyisebenzisayo. Ayikho enye inkcazelo esiyiqokelelayo kwikhompyutha.

Athini amalungelo akho malunga nedatha eqokelelweyo?

Malunga nedatha ekwiveveyi yethu, la malungelo alandelayo unokuwasebenzisa nanini na de kucinywe idatha yakho yobuqu ekupheleni kweprojekthi yophando (siyakukhumbuzwa ukuba idatha yale projekthi yophando iza kugcinwa ukuya kutsho kwiminyaka emi-4);

- Ilungelo lokwaziswa
- Ilungelo lokufikelela
- Ilungelo lokulungisa
- Ilungelo lokucima (elikwaziwa 'njengelungelo lokulityalwa')
- Ilungelo lokulinganiselo ukuprosesa
- Ilungelo lokufudusa idatha

Unelungelo lokurhoxisa imvume yakho yokuproseswa kwedatha yakho nanini na ngokubhalela ku DPOPlatformWorkers@ipsos-online.com.

Ukuba unayo nayiphi na imibuzo malunga nolu phando okanye malunga nokuba iza kusetyenziswa njani inkcazelo yakho, nceda uqhagamshelane neqela lofundo nzulu ngokubhalela ku GigPlatformEconomy@ipsos-online.com. Ukuba ungathanda ukusebenzisa nawaphi na kumalungelo akho angasentla, unemibuzo okanye ufuna inkcazelo engakumbi malunga ne [Data Protection Rules](#) yakwa-OECD okanye Ipolisi Yobumfihlo okanye ukuthobela kwethu imithetho yokukhusela idatha, nceda uqhagamshelane nee-DPO ezifanelekileyo. Kungaqhagamshelwana nazo ku:

- OECD: dpo@oecd.org
- Ipsos: DPOPlatformWorkers@ipsos-online.com

Ukuba unazo naziphi na izikhalazo, singakuxabisa ukuba ungasinika ithuba lokuqala silungise ingxaki ngokuqhagamshelana nathi njengoko kuchazwe ngasentla. Sekunjalo, usoloko unelungelo lokuqhagamshelana nentlangano elawulayo kwindawo ohlala kuyo <https://www.inforegulator.org.za/>, okanye i-OECD Data Protection Commissioner [dpc@oecd.org].

Enkosi ngokusinceda ngale saveyi nangentembelo yakho kumsebenzi wethu.

(SA) Isaziso Sobumfihlo

Lesi sitatimende sichaza indlela esizocubungula ngayo imininingwane yakho osinikeza yona lapho ubamba iqhaza kulolu cwaningo olumayelana nomsebenzi wabashayeli be-Uber nalabo abahambisa ukudla kwe-Uber Eats. Ngokubamba iqhaza kulolu cwaningo, uqinisekisa ukuthi uyavumelana nesitatimende esibhalwe lapha.

Kuwumthwalo kabani ukucubungula imininingwane yakho?

I-OECD (Organisation for Economic Co-operation and Development) ingumxhasi wocwaningo futhi yenze isivumelwano ne-Uber imelela i-Ipsos ukuze ithole imininingwane yabashayeli be-Uber neyalabo abahambisa ukudla kwe-Uber Eats yokuxhumana, yeholo, neyenzeko zalolu cwaningo ehlose ukuqonda umsebenzi walabo abasebenza ngepulatifomu (ngokwesibonelo, abashayeli be-Uber kanye nabahambisa ukudla kwe-Uber Eats) futhi yakhe izinqubomgomo ezisekela izisebenzi ezisebenza ngepulatifomu.

I-Ipsos NV iyinhlangano ezimele ezinze eBelgium eyenza inhlobo, futhi iyingxenye yamaqembu ezinkampani ze-Ipsos emhlabeni jikelele. I-Ipsos ithobela ngokwethembeka i-ICC/ESOMAR International Code on Market, Opinion and Social Research and Data Analytics. Ukuze uthole imininingwane eyengeziwe vakashela: www.ipsos.com.

Iyini inhloso yalolu cwaningo?

Ukucubungula imininingwane kuyadingeka ngenjongo yenhlobo, ehlelwe yi-OECD, ngenhloso yokuqonda intuthuko emsebenzini kanye nezifiso zezisebenzi ezisebenza ngepulatifomu njengabashayeli be-Uber kanye nalabo abahambisa ukudla kwe-Uber Eats.

Lolu cwaningo luzokwenziwa isikhathi eside, futhi uzomenywa ukuba ubambe iqhaza kwizinhlobo ezihlukahlukene. Kuhlalelwe izinhlobo ezifika kwezimbili ngonyaka. Ngisho noma usuyekile ukusebenza ngepulatifomu, i-OECD isenaso isifiso esikhulu sokuqonda isimo sakho sokuqashwa, izifiso kanye nezinselele.

Ingabe ukubamba iqhaza kwinhlobo ukwenza ngokuzithandela?

Ukubamba iqhaza kule nhlobo ukwenza ngokuzithandela. Ngeke kube khona miphumela emibi kuwe uma ukhetha ukungalibambi iqhaza kulolu cwaningo. Noma kunjalo, singajabula kakhulu uma ungafaka isandla ekuphumeleleni kwalolu cwaningo olubalulekile.

Imininingwane yakho iyocutshungulwa kulandelwa imvume yamahhala oyenze unolwazi. Uma ubamba iqhaza, uzokwazi ukuyihoxisa imvume oyinikezile nganoma yisiphi isikhathi ngokubhalela ku-DPOPlatformWorkers@ipsos-online.com.

Siyithola kanjani imininingwane yakho?

I-Ipsos etholwe ku-Uber:

- Igama nesibongo
- Imininingwane yakho yokuxhumana (ikheli le-imeyili kanye nenombolo yocingo);
- Imininingwane yezibalo zabantu (unyaka wokuzalwa; ubulili, uma kwaziwa);
- Kanye nemininingwane emayelana nehlobo lakho le-Uber kanye nemisebenzi (amasevisi ahlinzekiwe, izinsuku nezikhathi ezivamile zesevisi (okungukuthi, ingabe usebenza ngezimpelasonto/phakathi neviki nasebusuku/emini), inkathi yokusebenzela i-Uber, amahora asetshenziwe, amahora ohambo, ibanga elihanjiwe inani lohambo/lokuhambisa izinto, isilinganiso esivamile, idolobha osebenza kulo, ulimi olusetshenziswa ku-app ye-Uber).

Hlobo luni lwemininingwane ezoqoqwa?

Ucwaningo olwabashayeli be-Uber abakhona manje kanye nalabo abahambisa ukudla kwe-Uber Eats emazweni ayisithupha (eFrance, eUnited States, eNingizimu Afrika, eNetherlands, eCanada nase-United Kingdom) kubantu ababengabashayeli be-Uber noma abahambisa ukudla kwe-Uber Eats ngenyanga eyandulela inhlobo yokuqala yocwaningo.

Imininingwane ezocutshungulwa ngokuphathelelele nocwaningo yilena:

- Izimpendulo ozinikezayo phakathi nenhlobo ngayinye. Le mininingwane izohlukaniswa ngokuphelele emininingwaneni yakho yokuxhumana.

- Inhlolovo ihlanganisa imibuzo ngezenzo zemisebenzi yakho neholo, izifiso nemibono yakho, kanye nekhaya lakho.
- Inhlolovo ihlanganisa imibuzo ongakhetha ukungayiphenduli emayelana nempilo, ubuzwe, uhlanga kanye nokuba yilungu lenyunyana okuyimibuzo engase ibhekwe njengebucayi futhi akudingeki ukuba uyiphendule.
- Imininingwane emayelana neholo lakho elihlobene ne-Uber kanye nezinto zomsebenzi, okuhlinzekwa yi-Uber, njengoba kuchaziwe ngenhla.

Uma uthintana ne-Ipsos nganoma yisiphi isizathu ngokuphathelele nalolu cwaningo, i-Ipsos izosebenzisa noma yimiphi imininingwane yokuxhumana ongase uyinikeze ukuze kuphendulwe isicelo sakho.

Isizathu sokucubungula imininingwane yakho:

Bonke abahilelekile ekwenzeni lolu cwaningo badinga isizathu esingokomthetho sokucubungula imininingwane yakho. Isizathu esingokomthetho sokucubungula yimvume oyinikeze mahhala unolwazi, oyinikeze ekuqaleni kwenhlolovo, ukuze ubambe iqhaza kulolu cwaningo. Uma ufisa ukuyihoxisa imvume yakho nganoma yisiphi isikhathi, sicela ubheke ingxenye engezansi ekhuluma ngokuthi 'Ayini amalungelo akho ngokuphathelele nokuqoqa imininingwane?'.

Ukusingatha nokususa imininingwane:

Izimpendulo zakho zizosetshenziswa kuphela ngenjongo yalolu cwaningo, futhi ngeke zigcinwe endaweni efana neyemininingwane yakho, njengenombolo yocingo kanye nekheli le-imeyili. Ukubamba kwakho iqhaza, kanye nezimpendulo zakho kwinhloolovo kuzogcinwa kuyimfihlo. Imiphumela yenhloolovo izodluliselwa ku-OECD ngendlela engadaluli muntu futhi NGEKE udalulwe kunoma yimiphi imiphumela eshicilelwayo. Akukho mininingwane oyinikezayo phakathi nalolu cwaningo ezosetshenziselwa ukukhangisa, futhi ngeke sidayise noma sidlulisele imininingwane yakho kunoma iyiphi inkampani eseceleni ngezinjongo zokudayisa noma zokukhangisa.

Ukufinyelela imininingwane yakho kuzophelela ezisebenzini ze-Ipsos ezibandakanyeka kule phrojekthi yocwaningo kuphela, noma ezidinga ukuyithola ukuze zisekele amasistimu asetshenziswa kulolu cwaningo, njengenhlolovo eyenziwa ku-inthanethi kanye namasistimu okuhlaziya imininingwane yocwaningo. Lokhu kungahlanganisa izisebenzi:

- Ezikwezinye izinkampani eziku-Ipsos Group ezibandakanyeka kulolu cwaningo.
- Ezisebenzela osonkonteleka bethu abangase benzele i-Ipsos ukucubungula, ngaphansi kokuqondiswa kwe-Ipsos'; kuhlangukise abahlinzeki bamasevisi ababungaza noma basize ngokunakekela amasistimu ethu.

Bonke laba bantu kudingeka bathobele izimfuneko ezingokomthetho zobumfihlo bemininingwane namalungiselelo okuphepha njengathi futhi kuyolandelwa izivikelo ezifanele.

I-Ipsos izogcina kuphela imininingwane yakho ngendlela engakudalula uma nje lokho kudingeka ukuze kusekelwe iphrojekthi yocwaningo kanye nokutholwayo nokuba lokho kusivumele ukuthi sikumeme ukuba ubambe iqhaza kwizinhloolovo ezihlukahlukene, kodwa ngeke kudlule eminyakeni emine (4).

Ubani ozothola imininingwane?

I-Ipsos izohlanganisa izimpendulo zakho zenhloolovo kanye neminingwane yakho yemisebenzi ye-Uber kanye neholo lakho, isuse igama lakho bese idlulisela leyo mininingwane ku-OECD ukuze iyohlaziywa. Konke ukuhlaziya kwe-OECD kuzokwenziwa ngaphandle kokubhekisela emininingwaneni yakho yokuxhumana, okukwenza ungadaluleki kubo. Imininingwane etholiwe izoshicilelwa ngendlela ehlanganisiwe kuphela. Akukho mininingwane yomuntu ezodluliselwa ezinkampanini eziseceleni. Akukho zimpendulo zakho zenhloolovo ezizodluliselwa ku-Uber.

Umbiko wemiphumela yenhloolovo izoshicilelwa kule webusayithi: www.oecd.org/future-of-work/reports-and-data. Ukuze uthole imininingwane eyengeziwe mayelana nomsebenzi we-OECD ngokuphathelele nokusebenza ngepulatifomu, sicela uthinte fowsurvey@oecd.org.

Imininingwane yakho kanye nezimpendulo ezidalulayo kuzogcinwa isikhathi eside kangakanani?

I-Ipsos izogcina kuphela imininingwane yakho ngendlela engakudalula uma nje lokho kudingeka ukuze kusekelwe iphrojekthi yocwaningo kanye nokutholwayo nokuba lokho kusivumele ukuthi sikumeme ukuba ubambe iqhaza kwizinhloolovo ezihlukahlukene, kodwa ngeke kudlule eminyakeni emine (4).

Umthwalo wethu wokugcina imininingwane yakho iphephile siwubheka njengento ebucayi kakhulu. Ngakho sithatha izinyathelo zokuvikela ezifanele ukuze siqikelele ukuvikelwa kwemininingwane yakho ekulahlekeni, ekwebiweni

nasekusetshenzisweni kabi. Lezi zinyathelo zokuvikela zihlanganisa ezokuphepha ezifanele emahhovisi ethu, ukulawulwa kokungena kwisistimu yekhompuyutha, kanye nokusetshenziswa kwe-inthanethi evikelekile lapho kuqoqwa imininingwane yomuntu. Njengoba kudingela ngokwezimfuneko zomthetho, kuzokwenziwa amakhophi emininingwane bese egcinwa kumasistimu ethu emishini yobuchwepheshe. La makhophi azogcinwa endaweni ephephile inkathi ethile ebekiwe ukuze avikelwe ekutholweni ngendlela engagunyaziwe. Ngemva kokuba sesidlulile isikhathi sokulondoloza, imininingwane yomuntu izosuswa ngokuphelele futhi ishabalaliswe into obekulondolozwe kuyo.

Ingabe inhlolovo isebenzisa amakhukhi noma ikhodi efanayo?

Izinhlolovo ezithile ezenziwa ku-inthanethi ziqoqa imininingwane ngokusebenzisa 'amakhukhi'. Lana ngamafayela amancane agcinwa ekhompuyutheni yakho. La mafayela asetshenziswa kancane futhi asetshenziselwa kuphela ukulawula ikhwalithi, ukuqinisekisa, futhi okubaluleke nakakhulu, ukusivimbela ukuba singakuthumeleli izikhumbuzo zenhlolovo eyenziwa ku-inthanethi osuyenzile kakade. Ungakwazi ukuwasusa 'amakhukhi' noma uvimbele ukusetshenziswa kwawo ngokulungisa amasethingi ebhrawuza yakho kukhompuyutha yakho.

Sibamba ngokuzenzakalelayo imininingwane yesistimu esetshenziswa yikhompuyutha yakho, amasethingi esikrini kanye nohlobo lwebhrawuza ukuze siqinisekise ukuthi uhlu lwemibuzo yenhlobo ilethwa ngohlobo olufanelana nesofthiwe esetshenziswa yikhompuyutha yakho. Ayikho eminye imininingwane esiyibambayo evela kukhompuyutha yakho.

Ayini amalungelo akho mayelana nokuqoqwa kwemininingwane?

Ngokuphathelele nemininingwane yakho kwinhlobo yethu, ungase usebenzise amalungelo alandelayo nganoma yisiphi isikhathi kuze kube yilapho kususwa imininingwane yakho ekupheleni kwephrojekthi yocwaningo (sikukhumbuzo ukuthi le mininingwane yephrojekthi yocwaningo izogcinwa iminyaka engaba ngu-4):

- Ilungelo lokwaziswa
- Ilungelo lokufinyelela
- Ilungelo lokulungisa
- Ilungelo lokususa (elaziwa nangokuthi 'ilungelo lokukhohlwa')
- Ilungelo lokusivimbela ukucubungula
- Ilungelo lokuphatheka kwemininingwane

Unelungelo lokuhoxisa imvume yokucutshungulwa kwemininingwane yakho nganoma yisiphi isikhathi ngokubhalela ku-DPOPlatformWorkers@ipsos-online.com.

Uma unanoma yimiphi imibuzo ngalolu cwaningo noma indlela imininingwane ezosetshenziswa ngayo, sicela uthinte ithimba locwaningo ngokubhalela ku GigPlatformEconomy@ipsos-online.com. Uma uthanda ukusebenzisa noma yiliphi ilungelo lakho kulawa angenhla, unanoma yimuphi umbuzo noma udinga imininingwane eyengeziwe [Ngemithetho Yokuvikelwa Kwemininingwane](#) ye-OECD noma iNqubomgomo Yobumfihlo ye-Ipsos noma ukuthobela kwethu imithetho yokuvikelwa kwemininingwane, sicela uxhumane ne-DPO efanele. Bangathintwa ku:

- OECD: dpo@oecd.org
- Ipsos: DPOPlatformWorkers@ipsos-online.com

Uma unanoma yiziphi izikhalazo, siyojabula uma ungasinika ithuba lokulungisa noma iyiphi inkinga kuqala, ngokuthi uthintane nathi njengoba kuboniswe ngenhla. Nokho, uhlale unelungelo lokuthinta inhlangothi yasendaweni elawulayo <https://www.inforegulator.org.za/>, noma Ukhomishani Wokuvikelwa Kwemininingwane Wase-OECD [dpc@oecd.org].

Siyakubonga ngokusisiza ngale nhlobo nangokwethemba umsebenzi wethu.

(UK) Privacy Notice

This statement describes how we will process the personal data that you provide to us within the scope of your participation in this research on the career trajectories of Uber drivers and Uber Eats couriers. By participating in the research, you confirm that you agree with the statement as presented here.

Who is responsible for the processing of your data?

OECD (the Organisation for Economic Co-operation and Development) is the research sponsor and made an agreement with Uber for Ipsos to access Uber drivers' and Uber Eats couriers' contact details, earnings, and activities for this research which aims to understand the careers of platform workers (e.g. Uber drivers and Uber Eats couriers) and shape policies that support platform workers.

Ipsos NV is an independent survey organisation based in Belgium, and is part of the Ipsos worldwide group of companies. Ipsos strictly adheres to the ICC/ESOMAR International Code on Market, Opinion and Social Research and Data Analytics. For more information visit: www.ipsos.com.

What is the aim of the study?

The processing of data is necessary for the purpose of a survey, commissioned by the OECD, with the aim of understanding the career trajectories and aspirations of platform workers like Uber drivers and Uber Eats delivery drivers.

This research will be conducted over a longer period, inviting you to participate in multiple surveys. Up to two surveys are planned per year. Even if you have stopped working as a platform worker, the OECD is still very much interested to understand your employment situation, aspirations and challenges.

Is participation in the survey voluntary?

Participation in this survey is voluntary. There will be no negative consequences whatsoever for you if you choose not to participate in the study. Nevertheless, we would be very grateful if you could contribute to the success of this important research.

Your data will be processed on the basis of the freely informed consent given by you. If you participate, you will still be able to revoke your consent at any time by writing to DPOPlatformWorkers@ipsos-online.com.

How did we source your personal information?

Ipsos received from Uber:

- First and last name
- Your contact details (email address and telephone number);
- Demographic data (year of birth; gender, if known);
- Along with information about your Uber earnings and activities (services provided, usual dates and times of service (i.e. whether you work weekends/weekdays and during the night/day), tenure with Uber, hours logged on, hours on trips, distance covered, number of trips/deliveries, average rating, city of activity, language used within the Uber app).

What type of data will be collected?

The research is of active Uber drivers and Uber Eats couriers across six countries (France, United States, South Africa, the Netherlands, Canada and the United Kingdom) among people who were Uber drivers or Uber Eats couriers in the month preceding the first survey of the research.

The data that will be processed in the context of the research are:

- The answers you give during each survey. This information will be strictly separated from your contact details.
 - The survey includes questions on your work activities and earnings, your aspirations and opinions, and your household.
 - The survey includes some optional questions related to health, nationality, ethnicity and union membership that could be considered sensitive and which you do not need to answer.
- Information about your Uber-related earnings and work activities, provided by Uber, as described above.

If you contact Ipsos for any reason regarding this research, Ipsos will also use any contact information you may provide to respond to your request.

Basis for processing your personal data:

The parties involved in running this research require a legal basis to process your personal data. The legal basis for processing is your free informed consent, given at the start of the survey, to take part in this survey. If you wish to withdraw your consent at any time, please see the section below covering 'What are your rights regarding the collected data?'.

Handling and deletion of data:

Your responses will be used solely for this research purpose, and will be stored separately from your personal information, such as phone number and email address. Your participation, together with your individual responses to the survey will be kept strictly confidential. The results of the survey will be shared in anonymised format with OECD and you will NOT be identifiable in any published results. None of the information you provide during this research will be used for marketing, nor will we sell or pass on your information to any third party for marketing or advertising purposes.

Access to your information will be limited to only those Ipsos staff involved in this research project, or who need access to support the systems used for this research, such as the online survey and research data analysis systems. This may include staff in:

- Other Ipsos Group companies involved in this research.
- Our sub-contractors who may carry out some of the processing on Ipsos's behalf, and under Ipsos's control; including the service providers who host or provide technical support for our systems.

All are required to abide by the same data privacy legal requirements and security arrangements as ourselves and will be subject to appropriate safeguards.

Ipsos will only retain your data in a way that can identify you for as long as is necessary to support the research project and findings and to allow us to invite you to participate in the multiple surveys, but no longer than 4 (four) years.

Who will receive your data?

Ipsos will combine your answers to the survey with the information about your Uber activities and earnings, then anonymise the combined data and share it with the OECD for analysis. All OECD analysis will be carried out without reference to your contact details, making you unidentifiable to them. The information obtained will be published in aggregate form only. No personal data will be passed on to third parties. None of your surveys' answers will be shared with Uber.

The report on the results of the survey will be published on this website: www.oecd.org/future-of-work/reports-and-data. For more information about the OECD's work on platform work, please contact fowsurvey@oecd.org.

How long will your data and identifiable responses be stored?

Ipsos will only retain your data in a way that can identify you for as long as is necessary to support the research project and findings and to allow us to invite you to participate in the multiple surveys, but no longer than 4 (four) years.

We take very seriously our responsibilities to keep your personal data secure. As such we take every reasonable precaution to ensure your information is protected from loss, theft or misuse. These precautions include appropriate physical security of our offices, controlled access to computer systems, and use of secure, encrypted internet connections when collecting personal data. As required by legal regulations, data back-ups will be made and archived for our electronic systems. These back-ups will be stored securely for a specified period and protected against unauthorised access. After the retention periods expire, the personal data will be deleted in its entirety and the storage media destroyed.

Does this survey use cookies or similar code?

Some on-line surveys collect information through the use of 'cookies'. These are small files stored on your computer. These files are used as sparingly as possible and only for quality control, validation and, more importantly, to prevent us sending you reminders for an on-line survey you have already completed. It is possible for you to delete 'cookies' or to prevent their use by adjusting the browser settings on your computer.

We also automatically capture information about your operating system, display settings and browser type in order to ensure that the survey questionnaire is delivered in a form suited to the software your computer is using. We do not capture any other information from your computer.

What are your rights regarding the collected data?

Regarding your data in our survey, you may exercise the following rights at any time until the deletion of your personal data at the end of the research project (we remind you that this research project data will be stored up to 4 years):

- The right to be informed
- The right of access
- The right to rectification
- The right to erasure (also known as 'the right to be forgotten')
- The right to restriction of processing
- The right to data portability

You have the right to withdraw consent to the processing of your data at any time by writing to DPOPlatformWorkers@ipsos-online.com.

If you have any questions about this research or how your information will be used, please contact the study team by writing to GigPlatformEconomy@ipsos-online.com. If you would like to exercise any of your above rights, have any questions or require further information about the OECD's [Data Protection Rules](#) or Ipsos Privacy Policy or our compliance with data protection laws, please contact the relevant DPOs. They can be contacted at:

- OECD: dpo@oecd.org
- Ipsos: DPOPlatformWorkers@ipsos-online.com

If you have any complaints, we will appreciate if you give us an opportunity to resolve any issue first, by contacting us as set out above. You are, however, always entitled to contact your local regulatory <https://ico.org.uk/>, or the OECD Data Protection Commissioner [dpc@oecd.org].

Thank you for helping us with this survey and your confidence in our work.

(US) Privacy Notice

This statement describes how we will process the personal data that you provide to us within the scope of your participation in this research on the career trajectories of Uber drivers and Uber Eats couriers. By participating in the research, you confirm that you agree with the statement as presented here.

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This research will be conducted over a longer period, inviting you to participate in multiple surveys. Up to two surveys are planned per year. Even if you have stopped working as a platform worker, the OECD is still very much interested to understand your employment situation, aspirations and challenges.

Is participation in the survey voluntary?

Participation in this survey is voluntary. There will be no negative consequences whatsoever for you if you choose not to participate in the study. Nevertheless, we would be very grateful if you could contribute to the success of this important research.

Your data will be processed on the basis of the freely informed consent given by you. If you participate, you will still be able to revoke your consent at any time by writing to DPOPlatformWorkers@ipsos-online.com.

How did we source your personal information?

Ipsos received from Uber:

- First and last name
- Your contact details (email address and telephone number);
- Demographic data (year of birth; gender, if known);
- Along with information about your Uber earnings and activities (services provided, usual dates and times of service (i.e. whether you work weekends/weekdays and during the night/day), tenure with Uber, hours logged on, hours on trips, distance covered, number of trips/deliveries, average rating, city of activity, language used within the Uber app).

What type of data will be collected?

The research is of active Uber drivers and Uber Eats couriers across six countries (France, United States, South Africa, the Netherlands, Canada and the United Kingdom) among people who were Uber drivers or Uber Eats couriers in the month preceding the first survey of the research.

The data that will be processed in the context of the research are:

- The answers you give during each survey. This information will be strictly separated from your contact details.
 - The survey includes questions on your work activities and earnings, your aspirations and opinions, and your household.
 - The survey includes some optional questions related to health, nationality, ethnicity and union membership that could be considered sensitive and which you do not need to answer.
- Information about your Uber-related earnings and work activities, provided by Uber, as described above.

If you contact Ipsos for any reason regarding this research, Ipsos will also use any contact information you may provide to respond to your request.

Basis for processing your personal data:

The parties involved in running this research require a legal basis to process your personal data. The legal basis for processing is your free informed consent, given at the start of the survey, to take part in this survey. If you wish to withdraw your consent at any time, please see the section below covering 'What are your rights regarding the collected data?'.

Handling and deletion of data:

Your responses will be used solely for this research purpose, and will be stored separately from your personal information, such as phone number and email address. Your participation, together with your individual responses to the survey will be kept strictly confidential. The results of the survey will be shared in anonymised format with OECD and you will NOT be identifiable in any published results. None of the information you provide during this research will be used for marketing, nor will we sell or pass on your information to any third party for marketing or advertising purposes.

Access to your information will be limited to only those Ipsos staff involved in this research project, or who need access to support the systems used for this research, such as the online survey and research data analysis systems. This may include staff in:

- Other Ipsos Group companies involved in this research.
- Our sub-contractors who may carry out some of the processing on Ipsos's behalf, and under Ipsos's control; including the service providers who host or provide technical support for our systems.

All are required to abide by the same data privacy legal requirements and security arrangements as ourselves and will be subject to appropriate safeguards.

Ipsos will only retain your data in a way that can identify you for as long as is necessary to support the research project and findings and to allow us to invite you to participate in the multiple surveys, but no longer than 4 (four) years.

Who will receive your data?

Ipsos will combine your answers to the survey with the information about your Uber activities and earnings, then anonymise the combined data and share it with the OECD for analysis. All OECD analysis will be carried out without reference to your contact details, making you unidentifiable to them. The information obtained will be published in aggregate form only. No personal data will be passed on to third parties. None of your surveys' answers will be shared with Uber.

The report on the results of the survey will be published on this website: www.oecd.org/future-of-work/reports-and-data. For more information about the OECD's work on platform work, please contact fowsurvey@oecd.org.

How long will your data and identifiable responses be stored?

Ipsos will only retain your data in a way that can identify you for as long as is necessary to support the research project and findings and to allow us to invite you to participate in the multiple surveys, but no longer than 4 (four) years.

We take very seriously our responsibilities to keep your personal data secure. As such we take every reasonable precaution to ensure your information is protected from loss, theft or misuse. These precautions include appropriate physical security of our offices, controlled access to computer systems, and use of secure, encrypted internet connections when collecting personal data. As required by legal regulations, data back-ups will be made and archived for our electronic systems. These back-ups will be stored securely for a specified period and protected against unauthorised access. After the retention periods expire, the personal data will be deleted in its entirety and the storage media destroyed.

Does this survey use cookies or similar code?

Some on-line surveys collect information through the use of 'cookies'. These are small files stored on your computer. These files are used as sparingly as possible and only for quality control, validation and, more importantly, to prevent us sending you reminders for an on-line survey you have already completed. It is possible for you to delete 'cookies' or to prevent their use by adjusting the browser settings on your computer.

We also automatically capture information about your operating system, display settings and browser type in order to ensure that the survey questionnaire is delivered in a form suited to the software your computer is using. We do not capture any other information from your computer.

What are your rights regarding the collected data?

Regarding your data in our survey, you may exercise the following rights at any time until the deletion of your personal data at the end of the research project (we remind you that this research project data will be stored up to 4 years):

- The right to be informed
- The right of access
- The right to rectification
- The right to erasure (also known as 'the right to be forgotten')
- The right to restriction of processing
- The right to data portability

You have the right to withdraw consent to the processing of your data at any time by writing to DPOPlatformWorkers@ipsos-online.com.

If you have any questions about this research or how your information will be used, please contact the study team by writing to GigPlatformEconomy@ipsos-online.com. If you would like to exercise any of your above rights, have any questions or require further information about the OECD's [Data Protection Rules](#) or Ipsos Privacy Policy or our compliance with data protection laws, please contact the relevant DPOs. They can be contacted at:

- OECD: dpo@oecd.org
- Ipsos: DPOPlatformWorkers@ipsos-online.com

If you have any complaints, we will appreciate if you give us an opportunity to resolve any issue first, by contacting us as set out above. You are, however, always entitled to contact your local regulatory <https://www.ftc.gov/>, or the OECD Data Protection Commissioner [dpc@oecd.org].

Thank you for helping us with this survey and your confidence in our work.

(US) Aviso de privacidad

Esta declaración describe cómo procesaremos los datos personales que nos proporcione en el marco de su participación en esta investigación sobre las trayectorias profesionales de los conductores de Uber y transportistas de Uber Eats. Si participa en la investigación, confirma que está de acuerdo con la declaración aquí presentada.

¿Quién es responsable del procesamiento de sus datos?

La OCDE (Organización para la Cooperación y el Desarrollo Económicos) patrocina esta investigación y ha llegado a un acuerdo con Uber para que Ipsos acceda a los detalles de contacto, las ganancias y las actividades de los conductores de Uber y transportistas de Uber Eats para esta investigación, cuyo objetivo es comprender las carreras de los trabajadores de plataformas (p. ej., conductores de Uber y transportistas de Uber Eats) y elaborar políticas que apoyen a dichos trabajadores.

Ipsos NV es una organización de encuestas independiente con sede en Bélgica y forma parte del grupo mundial de empresas de Ipsos. Ipsos se adhiere estrictamente al Código Internacional ICC/ESOMAR para la práctica de la investigación social y de mercados. Visite www.ipsos.com para obtener más información.

¿Cuál es el propósito del estudio?

El procesamiento de los datos es necesario para los fines de una encuesta solicitada por la OCDE, cuyo objetivo es comprender las trayectorias profesionales y las aspiraciones de los trabajadores de plataforma, como los conductores de Uber y transportistas de Uber Eats.

Esta investigación se llevará a cabo durante un período más largo, y lo(a) invitaremos a participar en varias encuestas. Tenemos planificado realizar hasta dos encuestas al año. Aunque ya no sea un trabajador de plataforma, la OCDE sigue estando muy interesada en conocer su situación laboral, sus aspiraciones y sus desafíos.

¿La participación en la encuesta es voluntaria?

La participación en esta encuesta se realiza de manera voluntaria. No habrá consecuencias negativas para usted si decide no participar en el estudio. Sin embargo, estaríamos muy agradecidos si pudiera contribuir al éxito de esta importante investigación.

Sus datos serán tratados sobre la base del consentimiento libremente informado que usted haya proporcionado. Si participa, podrá revocar su consentimiento en cualquier momento escribiendo a DPOPlatformWorkers@ipsos-online.com.

¿Cómo obtuvimos su información personal?

Uber le entregó a IPSOS lo siguiente:

- Nombre y apellido
- Sus datos de contacto (dirección de correo electrónico y número de teléfono);
- Datos demográficos (año de nacimiento; sexo, si se conoce);
- Además de información sobre sus ganancias y actividades en Uber (servicios prestados, fechas y horarios de servicios habituales [es decir, si trabaja los fines de semana o los días de semana, y durante la noche o el día], antigüedad en Uber, horas registradas, horas de viajes, distancia recorrida, cantidad de viajes o entregas, calificación promedio, ciudad de actividad, idioma utilizado en la aplicación Uber).

¿Qué tipo de datos se recopilarán?

La investigación se llevará a cabo entre conductores activos de Uber y transportistas de Uber Eats en seis países (Francia, Estados Unidos, Sudáfrica, Países Bajos, Canadá y Reino Unido) que hayan trabajado como conductores de Uber o transportistas de Uber Eats el mes anterior a la primera encuesta de la investigación.

Los datos que se procesarán en el marco de la investigación son los siguientes:

- Sus respuestas en cada encuesta. Esta información se separará estrictamente de sus datos de contacto.
 - La encuesta incluye preguntas sobre sus actividades laborales y ganancias, sus aspiraciones y opiniones, y su hogar.

- La encuesta incluye algunas preguntas opcionales relacionadas con su salud, nacionalidad, origen étnico y pertenencia a un sindicato que podrían considerarse delicadas y que no es necesario responder.
- Información sobre sus ganancias y actividades laborales relacionadas con Uber, proporcionada por Uber, como se describió anteriormente.

Si se comunica con Ipsos por cualquier motivo relacionado con esta investigación, Ipsos también utilizará la información de contacto que usted proporcione para responder a su solicitud.

Base para procesar sus datos personales:

Las partes involucradas en la realización de esta investigación requieren una base legal para procesar sus datos personales. La base legal para el procesamiento es su consentimiento libremente informado, que otorgó al inicio de la encuesta, a fin de participar en dicha encuesta. Si desea retirar el consentimiento en cualquier momento, consulte la sección “¿Cuáles son sus derechos respecto a los datos recopilados?”, que aparece más abajo.

Manejo y eliminación de datos:

Sus respuestas se utilizarán únicamente para propósitos de esta investigación y se almacenarán separadas de su información personal, como su número de teléfono y dirección de correo electrónico. Mantendremos de manera estrictamente confidencial su participación, así como sus respuestas individuales a la encuesta. Los resultados de la encuesta se compartirán de forma anónima con la OCDE y usted NO será identificado(a) en ningún resultado publicado. Ninguno de los datos proporcionados durante esta investigación se utilizará con fines comerciales, ni venderemos o entregaremos su información a terceros con fines comerciales o publicitarios.

El acceso a su información estará limitado solo al personal de Ipsos involucrado en este proyecto de investigación o a aquellas personas que necesiten acceder para ofrecer soporte técnico a los sistemas utilizados para esta investigación, como la encuesta en línea y los sistemas de análisis de datos de investigación. Esto puede incluir personal adicional:

- Otras empresas del Grupo Ipsos involucradas en esta investigación.
- Nuestros subcontratistas que pueden llevar a cabo parte del procesamiento en nombre de Ipsos y bajo el control de Ipsos, incluidos los proveedores de servicios que ofrecen soporte técnico para nuestros sistemas.

Todos están obligados a cumplir con los mismos requisitos legales de privacidad de datos y acuerdos de seguridad que nosotros y estarán sujetos a las medidas de seguridad adecuadas.

Ipsos solo conservará sus datos de manera identificable durante el tiempo necesario para apoyar el proyecto de investigación y los resultados, y para poder invitarlo(a) a participar en múltiples encuestas, por un período de no más de 4 (cuatro) años.

¿Quién recibirá sus datos?

Ipsos combinará sus respuestas de la encuesta con la información sobre sus actividades y ganancias de Uber; luego, anonimizará los datos combinados y los compartirá con la OCDE para su análisis. Todos los análisis de la OCDE se llevarán a cabo sin hacer referencia a sus datos de contacto, lo que hará imposible identificarlo(a). La información obtenida se publicará solo de forma agregada. No se entregarán datos personales a terceros. Ninguna de sus respuestas a las encuestas se compartirá con Uber.

El informe sobre los resultados de la encuesta se publicará en este sitio web: www.oecd.org/future-of-work/reports-and-data. Para obtener más información sobre el trabajo de la OCDE en relación con los trabajos de plataforma, comuníquese con fowsurvey@oecd.org.

¿Cuánto tiempo se almacenarán sus datos y respuestas de manera identificable?

Ipsos solo conservará sus datos de manera identificable durante el tiempo necesario para apoyar el proyecto de investigación y los resultados, y para poder invitarlo(a) a participar en múltiples encuestas, por un período de no más de 4 (cuatro) años.

Nos tomamos muy en serio nuestra responsabilidad de mantener la seguridad de sus datos personales. Por tal motivo, tomamos todas las precauciones razonables para garantizar que su información se encuentre protegida contra pérdida, hurto o uso indebido. Este tipo de precauciones incluyen la seguridad física adecuada en nuestras oficinas, el acceso controlado a los sistemas informáticos y el uso de conexiones de Internet seguras y encriptadas al recopilar datos personales. Según lo exigen las regulaciones legales, se realizarán copias de seguridad de los

datos y se archivarán para nuestros sistemas electrónicos. Estas copias de seguridad se almacenarán de forma segura durante un período específico y se protegerán de accesos no autorizados. Una vez transcurridos los períodos de retención, los datos personales se eliminarán en su totalidad y se destruirán los medios de almacenamiento.

¿Esta encuesta utiliza cookies o códigos similares?

Algunas encuestas en línea recopilan información a través del uso de “cookies”. Se trata de archivos pequeños alojados en su computadora. Estos archivos se utilizan lo menos posible y solo para el control de calidad, la validación y, lo más importante, para evitar que le enviemos recordatorios de una encuesta en línea en la que ya haya participado. Puede borrar las “cookies” o evitar su uso ajustando la configuración del navegador en su computadora.

Asimismo, recopilamos automáticamente la información de su sistema operativo, ajustes de configuración y tipo de navegador, a fin de garantizar que el cuestionario de la encuesta se envíe en un formulario adecuado para el software que utiliza su computadora. No recopilamos ningún otro tipo de información de su computadora.

¿Cuáles son sus derechos respecto a los datos recopilados?

Respecto a sus datos en nuestra encuesta, puede ejercer los siguientes derechos en cualquier momento hasta la eliminación de sus datos personales al final del proyecto de investigación (le recordamos que los datos de este proyecto de investigación se almacenarán hasta por 4 años):

- Derecho a ser informado
- Derecho de acceso
- Derecho a la rectificación
- Derecho a la eliminación (también conocido como “el derecho a ser olvidado”)
- Derecho a la restricción del procesamiento
- Derecho a la portabilidad de los datos

Tiene derecho a retirar su consentimiento para el procesamiento de sus datos en cualquier momento escribiendo a DPOPlatformWorkers@ipsos-online.com.

Si tiene alguna pregunta acerca de esta investigación o sobre cómo se utilizará su información, comuníquese con el equipo del estudio escribiendo a GigPlatformEconomy@ipsos-online.com. Si desea ejercer cualquiera de sus derechos anteriores, tiene alguna pregunta o necesita más información sobre las [Normas de protección de datos](#) de la OCDE, sobre la Política de privacidad de Ipsos o nuestro cumplimiento de las leyes de protección de datos, comuníquese con los DPO pertinentes. Puede contactarlos en las siguientes direcciones:

- OCDE: dpo@oecd.org
- Ipsos: DPOPlatformWorkers@ipsos-online.com

Si tiene alguna queja, le agradeceremos que nos dé la oportunidad de resolver cualquier problema primero, comunicándose con nosotros como se indica anteriormente. Sin embargo, siempre tendrá derecho a comunicarse con su organismo regulador <https://www.ftc.gov/>, o con el Comisionado de Protección de Datos de la OCDE [dpc@oecd.org].

Gracias por ayudarnos con esta encuesta y confiar en nuestro trabajo.

(US) إشعار الخصوصية

يصف هذا البيان كيف سنعالج البيانات الشخصية التي تزودنا بها في نطاق مشاركتك في هذا البحث حول المسارات الوظيفية لسائقي Uber وعمال التوصيل في Uber Eats. ومن خلال المشاركة في البحث، فإنك تؤكد موافقتك على البيان كما هو معروض هنا.

من المسؤول عن معالجة بياناتك؟

OECD (منظمة التعاون الاقتصادي والتنمية) هي راعي البحث وقد أبرمت اتفاقية مع Uber من أجل إمكانية وصول Ipsos إلى تفاصيل الاتصال الخاصة بسائقي Uber وعمال التوصيل في Uber Eats وأرباحهم وأنشطتهم لغاية هذا البحث الذي يهدف إلى فهم وظائف العاملين في المنصة (مثل سائقي Uber وعمال التوصيل في Uber Eats) ووضع السياسات التي تدعم العاملين في المنصة.

Ipsos NV هي منظمة مستقلة لإجراء الاستبيانات ويقع مقرها في بلجيكا، وهي جزء من مجموعة شركات Ipsos العالمية. وتلتزم شركة Ipsos بشكل تام بالمدونة الدولية لغرفة التجارة العالمية (ICC)/الجمعية الأوروبية لأبحاث التسويق واستطلاع الآراء (ESOMAR) بشأن أبحاث السوق واستطلاع الآراء والأبحاث الاجتماعية وتحليلات البيانات. لمزيد من المعلومات، يُرجى زيارة: www.ipsos.com.

ما هو الهدف من الدراسة؟

تُعد معالجة البيانات ضرورية لغرض إجراء استبيان، بتكليف من منظمة التعاون الاقتصادي والتنمية، بهدف فهم المسارات المهنية وتطلعات عمال المنصة مثل سائقي Uber وعمال التوصيل في Uber Eats.

سيتم إجراء هذا البحث على مدى فترة أطول، مما يدعو للمشاركة في استبيانات متعددة. ويتم التخطيط لإجراء ما يصل إلى استبيانين في السنة. حتى إذا توقفت عن العمل كعامل منصة، فإن منظمة التعاون الاقتصادي والتنمية لا تزال مهتمة جداً بفهم وضعك الوظيفي وتطلعاتك والتحديات التي تواجهها.

هل المشاركة في الاستبيان طوعية؟

إن المشاركة في هذا الاستبيان طوعية. ولن تكون هناك أي عواقب سلبية على الإطلاق بالنسبة إليك إذا اخترت عدم المشاركة في الدراسة. مع ذلك، سنكون ممتنين للغاية إذا تمكنت من المساهمة في تحقيق نجاح هذا البحث المهم.

ستتم معالجة بياناتك على أساس الموافقة المستنيرة التي تقدمها بحرية. وفي حال مشاركتك، سيظل بإمكانك إلغاء موافقتك في أي وقت عن طريق إرسال بريد إلكتروني إلى DPOPlatformWorkers@ipsos-online.com.

كيف قمنا باستقاء معلوماتك الشخصية؟

حصلت Ipsos من Uber على:

- الاسم الأول والأخير
- تفاصيل الاتصال الخاصة بك (عنوان البريد الإلكتروني ورقم الهاتف)؛
- البيانات الديموغرافية (سنة الميلاد؛ والجنس، إذا كان معروفاً)؛
- إلى جانب معلومات حول أرباحك وأنشطتك في Uber (الخدمات المقدمة، والتواريخ والأوقات المعتادة للخدمة (أي ما إذا كنت تعمل في عطلات نهاية الأسبوع/خلال أيام الأسبوع وأثناء الليل/النهار)، ومدة العمل مع Uber، والساعات المسجلة دخولك بها، وساعات الرحلات، والمسافة المقطوعة، وعدد الرحلات/التوصيلات، ومتوسط التصنيف، والمدينة التي تمارس فيها النشاط، واللغة المستخدمة في تطبيق Uber).

ما نوع البيانات التي سيتم جمعها؟

يشمل البحث سائقي Uber النشطين وعمال التوصيل في Uber Eats في ستة بلدان (فرنسا والولايات المتحدة وجنوب إفريقيا وهولندا وكندا والمملكة المتحدة) من بين الأشخاص الذين كانوا سائقي Uber أو عمال توصيل في Uber Eats في الشهر الذي يسبق الاستبيان الأول للبحث.

البيانات التي ستتم معالجتها في سياق البحث هي:

- الإجابات التي تقدمها خلال كل استبيان. سيتم فصل هذه المعلومات بشكل تام عن تفاصيل الاتصال الخاصة بك.
 - يتضمن الاستبيان أسئلة حول أنشطة عملك وأرباحك وتطلعاتك وآرائك وأسرتك.
 - يتضمن الاستبيان بعض الأسئلة الاختيارية المتعلقة بالصحة والجنسية والعرق والعضوية النقابية التي يمكن اعتبارها حساسة والتي لست مجبراً على الإجابة عنها.
 - معلومات حول أرباحك وأنشطة عملك المتعلقة بـ Uber، والمقدمة من Uber، كما هو موضح أعلاه.
- إذا اتصلت بشركة Ipsos لأي سبب متعلق بهذا البحث، فستستخدم هذه الأخيرة أيضاً أي معلومات اتصال قد تقدمها للرد على طلبك.

أساس معالجة بياناتك الشخصية:

تتطلب الأطراف المشاركة في إجراء هذا البحث أساساً قانونياً لمعالجة بياناتك الشخصية. والأساس القانوني للمعالجة هو الحصول على موافقتك المستنيرة الحرة المعطاة في بداية الاستبيان للمشاركة فيه. إذا أردت سحب موافقتك في أي وقت، فيُرجى الاطلاع على القسم الوارد أدناه بعنوان "ما هي حقوقك في ما يتعلق بالبيانات المجمعة؟".

التعامل مع البيانات وحذفها:

سيتم استخدام إجاباتك لغرض هذا البحث فحسب، وسيتم تخزينها بشكل منفصل عن معلوماتك الشخصية، مثل رقم الهاتف وعنوان البريد الإلكتروني. وستتم المحافظة على السرية التامة لمشاركتك إلى جانب إجاباتك الفردية عن الاستبيان. وستتم مشاركة نتائج الاستبيان بصيغة مجهولة الهوية مع منظمة التعاون الاقتصادي والتنمية ولن يتم التعريف عنك في أي نتائج منشورة. لن يتم استخدام أي معلومات تقدمها خلال هذا البحث للتسويق، ولن نقوم ببيع معلوماتك أو نقلها إلى أي طرف ثالث لأغراض التسويق أو الإعلان.

سيكون الوصول إلى معلوماتك مقتصرًا على موظفي Ipsos المشتركين في مشروع البحث هذا فحسب، أو الذين يحتاجون إلى الوصول لدعم الأنظمة المستخدمة في هذا البحث، مثل الاستبيان عبر الإنترنت وأنظمة تحليل البيانات البحثية. وقد يشمل ذلك الموظفين في:

- مجموعة شركات Ipsos الأخرى المشتركة في هذا البحث.
- الجهات المتعاقدة من الباطن التي قد تنفذ بعض العمليات بالنيابة عن Ipsos وتحت رقابتها، بما في ذلك مقدمي الخدمات الذين يستضيفون أو يوفران الدعم التقني لأنظمتنا.

يتوجب على الجميع الالتزام بالمطلوبات القانونية نفسها لخصوصية البيانات والترتيبات الأمنية التي نطبقها نحن وسيخضعون للإجراءات الوقائية المناسبة.

ستحتفظ شركة Ipsos ببياناتك بطريقة يمكن أن تحدد هويتك ما دام ذلك ضروريًا لدعم مشروع البحث والحصول على النتائج والسماح لنا بدعوتك للمشاركة في الاستبيانات المتعددة، لكن لمدة لا تزيد عن 4 (أربع) سنوات.

من سيتلقى بياناتك؟

ستجمع شركة Ipsos إجاباتك عن الاستبيان مع المعلومات المتعلقة بأشطتك وأرباحك في Uber، ثم تخفي هوية البيانات المجمعة وتشاركها مع منظمة التعاون الاقتصادي والتنمية لتحليلها. سيتم إجراء كل تحليلات منظمة التعاون الاقتصادي والتنمية بدون الرجوع إلى تفاصيل الاتصال الخاصة بك، مما يجعلك مجهول الهوية بالنسبة إليهم. وسيتم نشر المعلومات التي تم الحصول عليها بشكلٍ مجمّع فحسب. ولن يتم نقل أي بيانات شخصية إلى أطرافٍ ثالثة. ولن تتم مشاركة أي من إجاباتك على الاستبيان مع Uber.

سيتم نشر تقرير نتائج الاستبيان على هذا الموقع: www.oecd.org/future-of-work/reports-and-data لمزيد من المعلومات عن عمل منظمة التعاون الاقتصادي والتنمية حول عمل المنصة، يُرجى الاتصال بـ fowsurvey@oecd.org.

ما مدة تخزين بياناتك وإجاباتك المحددة للهوية؟

ستحتفظ شركة Ipsos ببياناتك بطريقة يمكن أن تحدد هويتك ما دام ذلك ضروريًا لدعم مشروع البحث والحصول على النتائج والسماح لنا بدعوتك للمشاركة في الاستبيانات المتعددة، لكن لمدة لا تزيد عن 4 (أربع) سنوات.

نحن نأخذ مسؤولياتنا تجاه حماية بياناتك الشخصية على محمل الجد. وبالتالي، نأخذ كل إجراء وقائي معقول لضمان حماية معلوماتك من الضياع أو السرقة أو إساءة الاستخدام. تتضمن هذه الإجراءات الوقائية الحراسة الأمنية المناسبة لمكاتبنا، ومراقبة الوصول إلى أنظمة الكمبيوتر والتحكم بها، واستخدام طرق اتصال بالإنترنت آمنة ومشفرة عند جمع بيانات شخصية. وفقًا لما تتطلبه اللوائح القانونية، سيتم إجراء نسخ احتياطية من البيانات وأرشفتها لأنظمتنا الإلكترونية. وسيتم تخزين هذه النسخ الاحتياطية بشكلٍ آمن لفترةٍ محددة وحمايتها من الوصول غير المصرح به. بعد انتهاء صلاحية فترات الاحتفاظ بالبيانات، سيتم حذف البيانات الشخصية بالكامل وإتلاف وسائط التخزين.

هل يستخدم هذا الاستبيان ملفات تعريف الارتباط أو رمزًا مشابهًا؟

تجمع بعض الاستبيانات على الإنترنت المعلومات من خلال استخدام "ملفات تعريف الارتباط"، وهي ملفات صغيرة محفوظة على جهاز الكمبيوتر الخاص بك. يتم استخدام هذه الملفات باعتدال تام ومن أجل مراقبة الجودة والتحقق من الصحة والأهم من ذلك، لمنعنا من إرسال رسائل تذكيرات إليك عن استبيان عبر الإنترنت كنت قد أكملته مسبقًا. ويمكنك حذف "ملفات تعريف الارتباط" أو منع استخدامها من خلال تعديل إعدادات متصفح الإنترنت على جهاز الكمبيوتر الخاص بك.

بالإضافة إلى ذلك، نجمع تلقائيًا معلومات عن نظام تشغيل جهازك وإعدادات شاشة العرض ونوع المتصفح من أجل ضمان تقديم الاستبيان بصورة تناسب البرمجيات التي يستخدمها جهاز الكمبيوتر الخاص بك. لا نجمع أي معلومات أخرى من جهاز الكمبيوتر الذي تستخدمه.

ما هي حقوقك في ما يتعلق بالبيانات التي تم جمعها؟

في ما يتعلق ببياناتك في الاستبيان الذي نجره، يمكنك ممارسة الحقوق التالية في أي وقتٍ حتى حذف بياناتك الشخصية في نهاية مشروع البحث (نذكرك أنه سيتم تخزين بيانات مشروع البحث هذا لمدة تصل إلى 4 سنوات):

- الحق في البقاء على اطلاع
- الحق في الوصول
- الحق في التصحيح
- الحق في الحذف (يُعرف أيضًا باسم "الحق في النسيان")
- الحق في تقييد المعالجة
- الحق في نقل البيانات

يحق لك سحب الموافقة على معالجة بياناتك في أي وقت عن طريق إرسال بريد إلكتروني إلى DPOPlatformWorkers@ipsos-online.com.

إذا كان لديك أي أسئلة عن هذا البحث أو عن طريقة استخدام معلوماتك، فيُرجى الاتصال بالفريق المعني بالدراسة عن طريق إرسال بريد إلكتروني إلى GigPlatformEconomy@ipsos-online.com. إذا كنت ترغب في ممارسة أي من حقوقك المذكورة أعلاه أو لديك أي أسئلة أو تحتاج إلى مزيد من المعلومات حول [قواعد حماية البيانات](#) الخاصة بمنظمة التعاون الاقتصادي والتنمية أو سياسة خصوصية Ipsos أو امتثالنا لقوانين حماية البيانات، فيُرجى الاتصال بمسؤولي حماية البيانات ذوي الصلة. يمكنك التواصل معهم على:

- منظمة التعاون الاقتصادي والتنمية: dpo@oecd.org

▪ ipsos : DPOPlatformWorkers@ipsos-online.com

إذا كانت لديك أي شكاوى، فسندكر إعطاءنا فرصة لحل أي مشكلة أولاً من خلال الاتصال بنا كما هو موضح أعلاه. مع ذلك، يحق لك دائماً الاتصال بالهيئة التنظيمية المحلية لديك [<https://www.ftc.gov/>] أو مفوض حماية البيانات في منظمة التعاون الاقتصادي والتنمية [dpc@oecd.org].

نشكرك على مساعدتنا في هذا الاستبيان وعلى ثقتك في عملنا.

(US) 隐私声明

本声明描述了我们将如何处理您在参与本研究范围内提供给我们的个人数据，该研究涉及优步司机和优步外卖快递员的职业轨迹。参与研究即表示您确认您同意此处的声明。

谁负责处理您的数据？

经济合作与发展组织

(OECD)

是该研究的发起者，并与优步达成协议，益索普可以获取优步司机和优步外卖快递员的联系方式、收入和活动，以进行这项研究，旨在了解平台工作人员（例如优步司机和优步外卖快递员）的职业情况，并制定支持平台工作人员的政策。

Ipsos NV 是一家位于比利时的独立调查机构，是益普索全球公司集团的一部分。益普索严格遵守《ICC/ESOMAR 市场、民意与社会研究和数据分析国际准则》。有关详细信息，请访问：www.ipsos.com。

该调研的目的是什么？

数据处理是

OECD

委托进行调查的必要条件，目的是了解优步司机和优步外卖快递员等平台工作人员的职业轨迹和愿望。

本研究将在更长的时间内进行，邀请您参加多项调查。每年计划最多进行两次调查。即使您已经不再是平台工作人员，OECD 仍然非常想了解您的就业情况、愿望和挑战。

参与调查是否是自愿的？

参与此项调研全凭自愿。如果您选择不参加本研究，将不会对您产生任何负面影响。不过，如果您能为这项重要研究的成功作出贡献，我们将不胜感激。

您的数据将在您自由知情同意的基础上进行处理。如果您参与，您仍然可以随时通过写信到 DPOPlatformWorkers@ipsos-online.com 来撤销您的同意。

我们如何获取您的个人信息？

益索普从优步收到：

- 姓氏和名字
- 您的联系方式（电子邮件地址和电话号码）；
- 人口统计数据（出生年份；性别，如已知）；
- 以及有关您的优步收入和活动的信息（提供的服务、通常的服务日期和时间
[即，您是周末还是工作日工作，白班还是晚班]、在优步的任职时间、登录的小时数、行程小时数、行驶距离、行程/送达次数、平均评分、所在城市、优步应用程序内使用的语言等）。

将收集什么类型的数据？

该研究针对的是六个国家（法国、美国、南非、荷兰、加拿大和英国）的活跃优步司机和优步外卖快递员，他们在研究的第一次调查之前的一个月是优步司机和优步外卖快递员。

将在研究范围内处理的数据包括：

- 您在每次调研中给出的答案。此信息将与您的联系方式严格分开。
 - 该调查包括有关您的工作活动和收入、您的愿望和意见以及您的家庭的问题。
 - 该调研包括一些与健康、国籍、种族和工会会员资格相关的可选问题，这些问题可能被认为是敏感问题，您不需要回答。
- 如上所述，优步提供的您与优步相关的收入和工作活动信息。

如果您出于有关本次研究的任何理由联系益普索，益普索还将使用您提供的任何联系信息答复您的请求。

处理您个人数据的依据：

参与开展本研究的各方需要有法律依据来处理您的个人数据。处理的法律依据是您在调查开始时提供的参与本调查的自由知情同意。如果您想在任何时候撤回您的同意，请看下面涉及“您对收集的数据有什么权利”的部分。

数据的处理和删除：

您的回答将仅用于此研究目的，并将与您的个人信息（如电话号码和电子邮件地址）分开存储。您的参与，以及您对调查的个人回复将严格保密。调查结果将以匿名形式与 **OECD** 分享，任何公布的结果都不会透露您的身份。您在本次研究期间提供的任何信息均不会用于营销，我们也不会出于营销或广告目的将您的信息出售或传递给任何第三方。

只有参与本次研究项目的益普索人员，或为了支持本次研究用系统（例如在线调查和研究数据分析系统）而需要查阅的人员，可以查阅您的信息。这可能包括以下方面的人员：

- 参与本次研究的其他益普索集团公司。
- 代表益普索执行某些处理以及在益普索控制之下的分包商，包括托管我们的系统或为我们的系统提供技术支持的服务提供商。

他们都需要遵守与我们相同的数据隐私法律要求和安全安排，并将受到适当的保护。

益普索保留您的数据旨在能确定您的身份，以便在所需的时间内支持研究项目和调查结果，并让我们能够邀请您参加多项调查，但不会超过 4（四）年。

谁会收到您的数据？

益普索将把您对调查的回答与有关您优步活动和收入的信息结合起来，然后对合并后的数据进行匿名处理，并与 **OECD** 分享，以便进行分析。所有 **OECD** 分析都将在不参考您的联系方式的情况下进行，因此您的身份不会透露给他们。获得的信息将仅以汇总形式发布。个人数据不会转交给第三方。您的调查答案不会与优步共享。

调查结果报告将在以下网站上公布：www.oecd.org/future-of-work/reports-and-data。想要详细了解 **OECD** 关于平台工作的工作内容，请联系 fowsurvey@oecd.org。

您的数据以及会透露您身份的回答内容将存储多长时间？

益普索保留您的数据旨在能确定您的身份，以便在所需的时间内支持研究项目和调查结果，并让我们能够邀请您参加多项调查，但不会超过 4（四）年。

我们认真履行保证您个人数据安全的责任。因此，我们采取一切合理的预防措施，确保您的信息受到保护，以免丢失、被盗或滥用。这些预防措施包括适当的办公室物理安全，访问权限受控的计算机系统，以及收集个人数据时使用安

全、加密的网络连接。按照法律规定，我们的电子系统将进行数据备份和存档。这些备份将安全地存储一段指定的时间，并防止未经授权的访问。保留期满后，个人数据将被全部删除，存储介质将被销毁。

本次调查是否使用 Cookie 或类似代码？

某些在线调查通过使用“Cookie”收集信息。这是保存在您的计算机上的小型文件。

这些文件尽可能少量使用并且仅用于质量控制、验证，以及更重要的是，防止我们向您发送您已完成在线调查的提醒。您可通过调整计算机上的浏览器设置，删除或禁用“Cookie”。

我们还自动捕捉关于您操作系统、显示设置和浏览器类型的信息，以确保调查问卷以适合您计算机正在使用软件的形式提供。我们不会获取您计算机上的其他任何信息。

您对收集的数据有什么权利？

对于我们调查中所涉及的您的数据，您可以随时行使以下权利，直至研究项目结束时您的个人数据被删除（我们提醒您，此类研究项目数据将存储长达 4 年）：

- 知情权
- 访问权
- 纠正权
- 删除权（又称“被遗忘权”）
- 限制处理权
- 数据可移植权

您有权在任何时候通过写信给 DPOPlatformWorkers@ipsos-online.com，撤回对处理您的数据的同意。

如果您对本次研究或如何使用您的信息有任何疑问，请写信给 GigPlatformEconomy@ipsos-online.com，与调研团队联系。如果您想行使上述任何权利，对 OECD 的数据保护规则或益普索隐私政策或我们对数据保护法的遵守有任何疑问，或者需要进一步的信息，请与相关的 DPO 联系。他们的联系方式是：

- OECD：dpo@oecd.org
- 益普索：DPOPlatformWorkers@ipsos-online.com

如果您有投诉事项，我们希望您可以通过上述方法联系我们，以便我们有机会第一时间解决您的问题。非常感谢您的配合。但是，您始终有权联系您当地的监管机构 <https://www.ftc.gov/>，或 OECD 数据保护专员 [dpc@oecd.org]。

感谢您帮助我们进行本次调查，感谢您对我们工作的信任。

